

Overview

Glen Eira City Council has introduced a digital parking permit system called ePermits. This system simplifies the process of applying for Residential Permits and Single Use Permits (previously known as visitor and visiting tradesperson parking permits).

Powered by PayStay, ePermits manage residents accounts online and links the digital permit to the vehicle's registration plate, eliminating the need for physical permits on vehicles.

This guide is for Glen Eira residents to help understand the online application process and the ePermit system. The online portal allows Council staff to review, approve, and activate parking ePermits.

To sign up and apply for an ePermit, please visit epermits.gleneira.vic.gov.au/ssp It will take about 10 minutes.

Residential Parking Permits

Residential Permits exempt the holder from parking restrictions in timed areas of one hour or more, allowing them to park in residential-permit zones. These permits provide residents flexibility to park near their properties but do not guarantee a parking space.

Residential Parking Permits allow parking on:

- The residential street, or the nearest adjacent street if the property is in a commercial area, on a road with no on-street parking, or in a clearway.
- The nearest intersecting streets from the eligible household (as shown in the diagram opposite).

Single-use Parking Permits

Single-use Permits are for short-term visitors and are available to residents eligible for Residential Parking Permits. Issued as 110 single-use digital (paperless) coupons for use over 12 months, they are for visitors or tradespersons.

Single-use Permits exempt the holder from parking restrictions in timed areas of one hour or more and allow parking in residential permit zones.

If you have applied for a Residential Parking Permit, single-use digital coupons are issued automatically once your permit is approved. No separate application is required.

ePermits: Overview

Proof of residency

To prove residency, you need to provide one of the below:

- A Victorian driver's license with your current address
- A lease agreement or bond receipt
- A gas or electricity bill showing the supply address

Council rates, property contracts of sale, and water utility bills are not accepted.

Excluded properties

Some properties are not eligible for parking permits.

These include:

Properties rated as industrial, commercial, or mixed-use (such as an apartment above a shop)
Properties built on or after 17 March 2020 where the number of dwellings increased by more than one, and properties on Council's Excluded Properties List.

Permits are also not provided for arterial roads, off-street carparks, ticketed parking areas, or parking zones of less than one hour.

How many permits can I apply for?

The number of permits available depends on access to public transport as per Council's *Integrated Transport Strategy*.

Most eligible properties are entitled to two Residential Parking Permits and 110 single-use digital coupons for a 12-month period.

Properties in the bus precinct are entitled to three Residential Parking Permits. More details are available on our website:

www.gleneira.vic.gov.au/services/parking/parking-permits

Permit costs

The first residential parking permit is free.

A second permit costs \$100, or \$50 with a Concession Card.

A third permit (if eligible) costs \$150, or \$75 with a Concession Card.

To claim the concession discount, you must provide evidence of a valid

ePermits: Overview

Commonwealth issued Pensioner Concession Card or Veteran's Affairs Gold Card
TPI/War Widow.

Properties with no off-street parking

1. Council provides two free permits to properties with no vehicle crossover or driveway. The third permit is \$100, or \$50 with a concession card.
2. Residents should apply for their first permit as First Residential Permit and, once approved, select one of the two 'No Driveway/Crossover' options for subsequent permits.

Permit type*

Second Residential Permit - No Driveway/Crossover



3. Council will review the property to verify the parking situation before approving any Permits.

When does my ePermit expire?

Residential ePermits expire every 12 months but will automatically roll over without the need for yearly renewal.

Second or third permits do not renew automatically. Permit holders will receive a renewal email one month before expiry with instructions on how to renew and make payment if still required.

Please note: permits will be automatically cancelled if you move within Glen Eira (and update your address in the ePermit system) or when new tenants move into the property.