

FEES 2021–2022 IN HOME AND SOCIAL SUPPORT SERVICES

Glen Eira City Council provides a range of services to support people to live independently within their home and the community. Services aim to promote wellness and encourage independence.

Service	Service description	Fee rate for service*			Cost item
		Low	Medium	High	
Domestic assistance*	Provide assistance with basic domestic tasks or shopping on your behalf.	\$8.50	\$17.50	\$39.50	Per hour
Individual Social Support*	One on one support. Activities may include assisted shopping or going for a short walk	\$8.50	\$17.50	\$39.50	Per hour
* A per kilometre rate of \$1 is charged for any support that requires travel – i.e. shopping					
Personal care	Provides practical assistance with tasks of daily living, i.e. showering or dressing.	\$7	\$14.25	\$39.50	Per hour
Respite Care	For people that need someone to care for a family member while they take a break.	\$8.50	\$17.50	\$39.50	Per hour
Delivered meals	Delivers nutritious meal consisting of soup, main meal, side dish and dessert	\$8.85	\$10.00	\$14.50	Per meal
Home Maintenance & Modifications	Provides assistance with basic handyman tasks or modifications to maintain independence. Please note: materials required for jobs are charged at cost.	\$16.50	\$23.00	\$57	Per hour
Social Support Group Activities	Council provides the following social support programs for people to stay connected in their communities and to promote health and wellbeing.				
	Leila Road Centre Carnegie provides interest-based activities on-site (transport is provided).	\$20.50	\$25.50	\$36	Per day
	Exercise Program at Leila Road	\$5.00	\$6.00	\$15.00	A session
	Exercise Program Transport	\$4.50			Round trip
	Weekly excursion program - "Explorers"	Fees are based on activity			
	Explorers Program Transport	\$4.50			Round trip
Community transport	Provides a bus run to Bentleigh and Carnegie precincts and libraries.	\$4.50			Round trip

The fee rate for service will be based on income ranges as outlined below and will be confirmed prior to service commencement

Income range	Low fee	Medium fee	High fee
For a single person	Less than \$37,405	\$37,406 to \$82,225	More than \$82,226
For a couple	Less than \$57,268	\$57,268 to \$109,922	More than \$109,923

Please note: Council requires at least one business day notice for a service cancellation and if this is not received, the usual fee will apply.

To access the services, people aged 65 years and over should contact My Aged Care on 1800 200 422 to establish eligibility for the services. People under 65 should contact Council's Service Centre on 9524 3333.

These services are funded through a combination of client fees, Council, and either the *Commonwealth Home Support Programme* or the *Victorian Home and Community Care Program for Younger People*.