

## 1. What is a special waste charge and who is eligible?

A special charge is available in some cases where residents have special needs for extra capacity in their waste collection service, including due to a disability or medical treatment. A special charge provides the extra capacity at a lower than standard price.

The family 240 litre waste charge is 30 per cent less than a standard 240 litre waste charge. Families of six (6) or more or four (4) or more with a concession card are eligible. Families are also eligible for an additional recycling bin at no extra charge.

The medical 240 litre waste charge is priced at the same amount as a small 120 litre waste charge but a large 240 litre garbage bin is provided.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Daytime contact phone number: \_\_\_\_\_

Email (optional): \_\_\_\_\_

Which special charge are you applying for? (tick box)

Family 240 litre waste charge

Medical 240 litre waste charge

If you are eligible for a family 240 litre waste charge, you are also eligible for an additional recycling bin at no charge. Would you like to apply for one? (tick box)

Yes

No

Are you the owner/occupier or the tenant? (tick box)

Owner

Tenant

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

## 2. Attachments required

### For the family 240 litre waste charge:

#### Option one — family of six (6) or more

- Please attach evidence to show that there is a family of six (6) or more at the property (a Medicare card or similar).
- If the applicant is not the ratepayer, evidence that shows that the person on the Medicare card is the resident at the property (a utility bill or lease).

#### Option two — family of four (4) or more with a concession card

- Please attach evidence to show there is a family of four (4) or more at the property (a Medicare card or similar).
- A copy of a current State Government concession card (eg. a Health Care Card in the name of one of the residents at the property).
- If the applicant is not the ratepayer, evidence that shows that the person on the Medicare card is the resident at the property (a utility bill or lease).

### For medical 240 litre waste charge:

- Please attach a letter from a medical practitioner stating that there is need for extra capacity to dispose of additional waste associated with a disability or medical treatment.
- If the applicant is not the ratepayer, evidence that shows that the person named in the letter is a resident (a utility bill or lease).

Council officers will review your application and unless otherwise notified, the special waste charge will be applied on a pro-rata basis to the property waste charges from the date your application was submitted. If applicable, a larger bin will be delivered within five (5) working days. In some cases officers may require further information in order to assess the application.

Waste charges are itemised on the rate notice that is sent to the ratepayer. Council officers may ask tenants to demonstrate that their landlord has passed on any saving that results from a lower waste charge being applied to the property rates due to the tenant's waste application.

Council may request special waste charge recipients to reapply to demonstrate they are still eligible for the special waste charge.

# SPECIAL WASTE CHARGE APPLICATION



GLEN EIRA  
CITY COUNCIL

Return completed form and attachments to:  
Glen Eira City Council  
Corner Glen Eira and Hawthorn Roads, Caulfield  
PO Box 42 Caulfield South 3162  
Phone: 9524 3333  
Fax: 9523 0339  
Email: [mail@gleneira.vic.gov.au](mailto:mail@gleneira.vic.gov.au)

**Information privacy:** the personal information requested is required for the purpose of assessing your eligibility for a special waste charge and will only be shared with those directly responsible for providing this service. If you do not provide the information, Council may not be able to provide the service. If you would like to know more about information privacy at Glen Eira City Council, please contact Council's privacy officer on 9524 3333.