



GLEN EIRA  
CITY COUNCIL

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ORMOND  
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# GLEN EIRA COMMUNITY SAFETY PLAN

## ACTION PLAN JULY 2020–JUNE 2022



GLEN EIRA

**A CARING CONNECTED  
SAFER COMMUNITY**







Image: Hayden Dewar's *Floating Home* mural was painted in the Bentleigh shopping centre as part of Council's *Brightening Bentleigh* project. The project aims to reduce graffiti and make spaces safer through education, lighting, place making and landscaping.



# INTRODUCTION

## WHY A COMMUNITY SAFETY PLAN?

Safety for people residing, visiting or working in Glen Eira is recognised as important to the health and wellbeing of individuals, families and community. Safety allows people to go about their daily lives without fear for themselves or others and enables a strong community that has high levels of active participation. The City of Glen Eira values and enjoys a relatively high quality of life and safety.

The Glen Eira *Community Safety Plan 2018-2022* was developed in consultation with key stakeholders and the community in order to provide a strategic framework for co-ordinating and implementing actions and initiatives that will maintain and progress safety in the community. Four key themes and objectives have been identified to be a focus for the *Plan*.

## GLEN EIRA COMMUNITY SAFETY ACTION PLAN

The *Glen Eira Community Safety Plan* is supported by a biennial *Community Safety Action Plan* which sets out the suite of actions to be undertaken to achieve identified objectives and strategies. The *Community Safety Action Plan 2018–2020* was completed in June 2020 and successfully delivered key community safety initiatives and improvements throughout Glen Eira in collaboration with a range of community safety partners.

This *Action Plan* is for the term of 2020–2022 and builds upon the achievements of the previous *Community Safety Action Plan 2018–2020* while responding to current community safety priorities identified in the *Community Vision 2040*, *Council and Community Plan 2017–2021*, and Council's commitment to the community recovery from the COVID-19 pandemic.

The Glen Eira Community Safety Committee, which has broad representation from government, key stakeholders and community organisations, will oversee and support the implementation of this *Action Plan*.

**This *Action Plan* was endorsed by Glen Eira City Council at the Council Meeting on 8 September 2020.**

### Theme one



A strong, resilient  
and connected  
community

### Theme two



Living safely



Safe public  
places



Safe travel  
and transport

### Theme three

### Theme four

## KEY MECHANISMS

The *Community Safety Plan — Action Plan 2020–2022* includes a range of methods and mechanisms to achieve the objectives.

The key mechanisms are:

- Policy and planning
- Partnerships
- Knowledge/evidence
- Communication
- Engagement
- Advocacy
- Service and infrastructure delivery

## TIMELINE

The *Glen Eira Community Safety Plan — Action Plan* contains actions that will be undertaken over a two year period from July 2020 to June 2022. Each action is referenced within this timeline.

Actions that have a month and year specified are due for completion by that time.

Actions noted as annual are actions that need to be delivered and reported on in each year of the *Plan*.

## THEME ONE — A STRONG, RESILIENT AND CONNECTED COMMUNITY

**OBJECTIVE: PROMOTE CONNECTION WITHIN THE COMMUNITY AND NEIGHBOURHOODS TO REDUCE ISOLATION, CREATE SUPPORT LINKAGES, AND FOSTER A SENSE OF BELONGING AND SAFETY.**



STRATEGY	ACTION	MEASURE	TIMELINE	LEAD RESPONSIBILITY AND LEAD COUNCIL TEAM	PARTNERS
<b>1.1</b> <b>Encourage and support connections in community and neighbourhoods to reduce isolation; create support linkages; and foster a sense of belonging and safety.</b>	<b>1.1.1</b> Promote and support events, activities, projects and programs that bring community together, foster connections, and increase understanding of culture and faith.  These will include street parties, neighbourhood activities, activities in <i>Cultural Diversity Week</i> , <i>World Harmony Day</i> and <i>NAIDOC Week</i> .	A minimum of five activities occur throughout Glen Eira or online per year.	Annual	<b>Glen Eira City Council:</b> <ul style="list-style-type: none"> <li>• Arts and Culture</li> <li>• Diversity and Inclusion</li> </ul>	Community Security Group  Department of Health and Human Services  Neighbourhood Watch  Victoria Police
	<b>1.1.2</b> Initiate a <i>Glen Eira Good Neighbour Recognition Program</i> .	<i>Glen Eira Good Neighbour Program</i> launched and commenced.  Recognition of good neighbours in <i>Glen Eira News</i> .	June 2021  June 2022	<b>Glen Eira City Council:</b> <ul style="list-style-type: none"> <li>• Community Planning and Engagement</li> <li>• Media and Communications</li> </ul>	Community Security Group  Department of Health and Human Services  Hatzolah — Melbourne  Neighbourhood Houses  Neighbourhood Watch
<b>1.2</b> <b>Develop, maintain and participate in partnerships and networks that promote cohesion in the community.</b>	<b>1.2.1</b> Join and participate in regional and state partnerships and networks that work towards social cohesion, promote diversity and address discrimination including Victorian Local Government Multicultural Issues Network.	Attendance at quarterly Victorian Local Government Multicultural Issues Network meetings.  Support an anti-racism campaign and a cultural awareness raising activity.	Annual	<b>Glen Eira City Council</b> Diversity and Inclusion	

STRATEGY	ACTION	MEASURE	TIMELINE	LEAD RESPONSIBILITY AND LEAD COUNCIL TEAM	PARTNERS
<b>1.3</b> <b>Improve community confidence and feelings of safety and develop effective responses.</b>	<b>1.3.1</b> Regularly update the <i>Glen Eira Community Safety Snapshot</i> ensuring accurate, effective and current data is used to enhance understanding of community safety issues.	Complete <i>Community Safety Snapshot 2021</i> and report to the Community Safety Committee on emerging trends.  Complete <i>Community Safety Snapshot 2022</i> and report to the Community Safety Committee on emerging trends.	June 2021  June 2022	<b>Glen Eira City Council</b> Community Planning and Engagement	Department of Justice and Community Safety Women's Health in the South East Victoria Police
	<b>1.3.2</b> Develop and implement a communications plan including regular <i>Glen Eira News</i> and social media articles.	Quarterly <i>Glen Eira News</i> articles on community safety and monthly social media posts.	Annual	<b>Glen Eira City Council</b> Media and Communications	Community Security Group Neighbourhood Watch Taskforce Victoria Police Women's Health in the South East
<b>1.4</b> <b>Improve understanding of factors that may have a community safety impact and/or drive crime and anti-social behaviour to inform future strategies and planning and develop effective solutions.</b>	<b>1.4.1</b> Repeat the <i>2019–20 Community Confidence and Feelings of Safety Survey</i> .	Survey conducted with a gender equity approach.  Report on survey findings outlines changing trends and is presented to the Community Safety Committee for discussion and use in planning.	October 2021	<b>Glen Eira City Council</b> Community Planning and Engagement	Community Safety Committee Women's Health in the South East

## THEME TWO — LIVING SAFELY

**OBJECTIVE: SUPPORT A SAFE AND SECURE SOCIETY AND MINIMISE CRIME AND ANTI-SOCIAL BEHAVIOUR.**



STRATEGY	ACTION	MEASURE	TIMELINE	LEAD RESPONSIBILITY AND LEAD COUNCIL TEAM	PARTNERS
<b>2.1</b> <b>Develop and work in partnerships with regional and state networks, peak bodies, other agencies and departments to foster joint planning and action to address key community safety issues.</b>	<b>2.1.1</b> Participate in the following networks: <ul style="list-style-type: none"> <li>• Municipal Association of Victoria Local Government Gambling, Alcohol and other Drugs Issues Forum and Preventing Violence against Women Network.</li> <li>• Bayside, Glen Eira, Kingston Youth Network.</li> <li>• Alliance for Gambling Reform.</li> <li>• Women's Health in the South East (WHISE) Bayside and Peninsula Primary Prevention Group.</li> </ul>	Membership of Alliance for Gambling Reform.  Attendance at network meetings.	Annual	<b>Glen Eira City Council:</b> <ul style="list-style-type: none"> <li>• Community Planning and Engagement</li> <li>• Youth Services</li> </ul>	TaskForce  Women's Health in the South East
	<b>2.1.2</b> Four online or face-to-face community safety engagement activities occur across the municipality.	Deliver online and face to face activities four times per year. This could include; <i>Coffee with a Cop</i> , online forums, participation in a community event.	Annual	<b>Glen Eira City Council</b> Community Planning and Engagement	Neighbourhood Watch Victoria Police
<b>2.2</b> <b>Engage and support young people to minimise harms and reduce the risk of adopting criminal and anti-social behaviour</b>	<b>2.2.1</b> Facilitate the <i>Peer Leadership Program</i> .	<i>Peer Leadership Program</i> delivered.	June 2021	<b>TaskForce</b>  <b>Glen Eira City Council</b> Youth Services	Headspace Victoria Police

STRATEGY	ACTION	MEASURE	TIMELINE	LEAD RESPONSIBILITY AND LEAD COUNCIL TEAM	PARTNERS
<b>2.3</b> <b>Support initiatives that seek to support gender equality and prevent and reduce family violence</b>	<b>2.3.1</b> Utilise regional campaigns and messaging from WHISE to support gender equality and reduce family violence.	Partner organisations utilise regional campaigns and messaging relating to gender equity in key communications and activities.	Annual	<b>Women's Health in the South East</b> <b>Glen Eira City Council</b> Community Planning and Engagement	Community Security Group Hatzolah — Melbourne Neighbourhood Watch TaskForce
<b>2.4</b> <b>Actively work within a framework that supports a harm-minimisation approach to drugs, alcohol and other harms in the community.</b>	<b>2.4.1</b> Work in partnership with the Alliance for Gambling Reform to implement campaigns that minimise gambling harm.	One campaign per year.  <b>Year one:</b> focussed on minimising harm from electronic gaming machines.  <b>Year two:</b> focussed on minimising harm from online betting.	Annual	<b>Glen Eira City Council</b> Community Planning and Engagement	Alliance for Gambling Reform
	<b>2.4.2</b> Co-ordinate roundtable discussions with internal and external partners to explore local issues relating to anti-social behaviour including drug, alcohol and tobacco use by young people (10–25 years).	Two roundtable discussions per year.  Recommendation presented to the Community Safety Committee.	June 2022	<b>Glen Eira City Council:</b>  • Family Youth and Children's Services  • Community Planning and Engagement	Community Safety Committee Local schools TaskForce Department of Justice and Community Safety Women's Health in the South East Victoria Police
<b>2.5</b> <b>Support initiatives that seek to proactively address and reduce incidences of theft.</b>	<b>2.5.1</b> Continue to activate and promote the <i>Driving it Down</i> and <i>Living Safely</i> theft reduction campaigns with key partners.	Three activities delivered per year to actively promote the campaigns, including: • Social media messaging • Distribution of bin stickers • Home safety audit check list • Promotion of car safety messages.	Annual	<b>Glen Eira City Council</b> Community Planning and Engagement	Department of Justice and Community Safety



## THEME THREE — SAFE PUBLIC PLACES

**OBJECTIVE: PROVIDE SAFE AND ACTIVATED PUBLIC PLACES TO DETER CRIME AND ANTI-SOCIAL BEHAVIOUR AND ENSURE PEOPLE FEEL SAFE WHEN USING PUBLIC SPACES.**



STRATEGY	ACTION	MEASURE	TIMELINE	LEAD RESPONSIBILITY AND LEAD COUNCIL TEAM	PARTNERS
<b>3.1</b> <b>Design public places to create safer environments, encourage community use, deter and reduce crime and other incidents.</b>	<b>3.1.1</b> Apply Crime Prevention Through Environmental Design (CPTED) principles to all new Council projects in parks and reserves, including consideration of lighting, clear sight lines and passive surveillance.	Evidence of CPTED assessment for new projects.	Annual	<b>Glen Eira City Council</b> Recreation and Open Space	Community Security Group Department of Justice and Community Safety
	<b>3.1.2</b> Apply Crime Prevention Through Environmental Design (CPTED) principles to Council's planning of public civic spaces.	Evidence of CPTED assessment for new projects.	Annual	<b>Glen Eira City Council</b> City Futures	Community Security Group Department of Justice and Community Safety
<b>3.2</b> <b>Maintain public places to provide safe environments and deter and reduce crime.</b>	<b>3.2.1</b> Undertake checks of public places and open space to identify and address safety issues in partnership with Victoria Police.	Instances of anti-social behaviour or crime reported to Victoria Police and guidance is sought on suitable methods to deter future crime.	Annual	<b>Glen Eira City Council</b> Parks Services	Community Security Group Neighbourhood Watch Victoria Police
	<b>3.2.2</b> Seek funding to undertake graffiti prevention projects in areas identified as priority.	Applications submitted and funded projects completed.	June 2022	<b>Glen Eira City Council</b> Community Planning and Engagement	Community Security Group Glen Eira City Council: • City Futures • Works Depot
<b>3.3</b> <b>Activate public places to create vibrant and accessible environments that encourage public usage and enhance safety and security.</b>	<b>3.3.1</b> Re-activate public spaces as a post-COVID-19 priority, ensuring spaces and places are safe and secure for people to gather for activities and events.	Encourage safe use of public places is encouraged through signage, and social media campaigns.	June 2021	<b>Glen Eira City Council:</b> • Parks Services • Public Health • Media and Communications	Victoria Police

## THEME FOUR — SAFE TRAVEL AND TRANSPORT

**OBJECTIVE: WORK WITH THE COMMUNITY AND PARTNERS TO IMPROVE TRAVEL AND TRANSPORT SAFETY FOR RESIDENTS, WORKERS AND VISITORS.**



STRATEGY	ACTION	MEASURE	TIMELINE	LEAD RESPONSIBILITY AND LEAD COUNCIL TEAM	PARTNERS
<b>4.1</b> <b>Improve the safety of pedestrians and cyclists.</b>	<b>4.1.1</b> Support activities that promote the Victorian <i>Walk to School Program</i> .	Increased number of schools implementing <i>Walk to School Programs</i> .	Annual	<b>Glen Eira City Council</b> Traffic Parking and Safety Children, Youth and Family Services Sustainability	
<b>4.2</b> <b>Enhance safety around railway stations and other public transport nodes.</b>	<b>4.2.1</b> Undertake community engagement on safety and security in and around Glen Eira public transport hubs to determine issues and concerns.	Engagement plan completed and proposed strategy agreed.  Community engagement survey safety issues are addressed, where within Council's control.  An advocacy strategy responding to non-Council controlled safety issues is developed.	February 2021  March 2022	<b>Glen Eira City Council</b> Community Planning and Engagement	Department of Justice and Community Safety  Glen Eira City Council: • City Futures • Recreation and Open Space
<b>4.3</b> <b>Improve road safety for drivers to reduce crash statistics and road injuries in Glen Eira.</b>	<b>4.3.1</b> Develop communication messages to support safer driving in our community.	Two articles per year in <i>Glen Eira News</i> .  Bi-monthly information on Council's social media platforms.	Annual	<b>TaskForce</b>	Glen Eira City Council: Media and Communications  Hatzolah — Melbourne Victoria Police



GLEN EIRA  
CITY COUNCIL

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### National Relay Service

If you are deaf, hearing-impaired, or speech-impaired, we ask that you call us via the National Relay Service and then ask for (03) 9524 3333.

Online: <https://internet-relay.nrscall.gov.au>

Teletypewriter (TTY): 13 36 77

Speak and Listen: 1300 555 727

### Social media

#### What's on in Glen Eira:

[www.facebook.com/GlenEiraCityCouncil](http://www.facebook.com/GlenEiraCityCouncil)

#### @cityofgleneira:

[www.instagram.com/cityofgleneira](http://www.instagram.com/cityofgleneira)

#### Glen Eira arts, gallery and events:

[www.facebook.com/gleneiraarts](http://www.facebook.com/gleneiraarts)

#### Glen Eira Libraries and Learning Centres:

[www.facebook.com/GlenEiraLibraries](http://www.facebook.com/GlenEiraLibraries)

#### Glen Eira Maternal and Child Health:

[www.facebook.com/GlenEiraMaternalandChildHealth](http://www.facebook.com/GlenEiraMaternalandChildHealth)

#### Glen Eira Sports and Aquatic Centre:

[www.facebook.com/GESACOnline](http://www.facebook.com/GESACOnline)

[www.twitter.com/GESACOnline](http://www.twitter.com/GESACOnline)

#### Glen Eira Youth Services:

[www.facebook.com/GlenEiraYouthServices](http://www.facebook.com/GlenEiraYouthServices)

[www.instagram.com/gleneirayouthservices](http://www.instagram.com/gleneirayouthservices)

#### Glen Eira sustainable living:

[www.facebook.com/sustainablelivinggleneira](http://www.facebook.com/sustainablelivinggleneira)