HELPING YOU TO CONNECT ONLINE

During this pandemic we have become more reliant on technology like smart phones, iPads and computers to keep us connected with our friends, families and local businesses.

If you need some further help to use your computer or smart device, this guide provides you with a list of local organisations that can assist you. They offer access to devices, technology support and classes both online and face-to-face (when permitted), as well as classes on how to use apps like *WhatsApp*, *Zoom* and *Skype*.

COMMUNITY GROUP OR BUSINESS	ONLINE CLASSES NOW ON	CLASSES AVAILABLE ONCE RESTRICTIONS EASE
Glen Eira Adult Learning Centre (GEALC) 260 Booran Road, Ormond 📞 9578 8996 ✉ info@gealc.org.au 🌐 www.gealc.org.au GEALC offers quality and affordable accredited and pre-accredited courses in: English as a second language and literacy; computers and skill development; and a range of personal development programs. GEALC is a not-for-profit registered training organisation.	■ Get to know Windows 10. ■ Developing your Microsoft Office skills. ■ Using your iPad. **Cost** per term (20 hours) **Concession:** $85 **Non-concession:** $100 **Non-resident:** $200	■ Get to know Windows 10. ■ Developing your Microsoft Office skills. ■ Using your iPad. ■ Basic computer knowledge. ■ Introduction to Word. ■ Introduction to Excel. ■ Introduction to PowerPoint.
Moongala Community House 824 Centre Road, Bentleigh East 📞 9570 3468 ✉ admin@moongala.org.au 🌐 www.moongala.org.au A not-for-profit community-based organisation that offers a range of low cost educational and general interest classes; self-help and support groups; friendship groups; sessional childcare; and playgroups.	■ Introduction to computers using Windows 10. ■ Computer skills using Microsoft Office and Windows 10 — levels one, three and four. **Cost** per class **Concession:** $65* **Non-concession:** $80* *Plus annual $10 affiliation fee.	■ Introduction to computers using Windows 10. ■ Computer skills using Microsoft Office and Windows 10 — levels two, three, and four.
Caulfield South Community House 450–452 Kooyong Road, Caulfield South 📞 9596 8643 ✉ admin@csch.org.au 🌐 www.csch.org.au Programs offered include: computers; languages: English as a second language; cooking; hand crafts; book club; art therapy; and exercise. It also provides a quality early learning childcare service, set in a stimulating indoor and outdoor environment.	■ A range of online basic computer classes from turning on the computer to using a mouse and checking emails. ■ How to use Microsoft programs. ■ Providing computer aid to people who call up and request help. **Cost** $5 per class — two hour session $10 per hour for one-on-one private lessons	■ A range of online basic computer classes from turning on the computer to using a mouse and checking emails. ■ How to use Microsoft programs. ■ Providing computer aid to people who call up and request help.

COMMUNITY GROUP OR BUSINESS	CLASSES AVAILABLE ONCE RESTRICTIONS EASE
U3A Glen Eira 1151 Glenhuntly Road, Glen Huntly ☎ 9572 0571 ✉ reception@gleneirau3a.org.au 🌐 www.gleneirau3a.org.au University of the Third Age (U3A) is a worldwide movement, catering to those in the 'Third' or 'Golden Age' of life — when people can spend more time trying out new experiences and learning new things. U3A offers a wide range of classes which include the arts and crafts, languages, history, exercises and activities, discussion, games and music.	Basic level classes available once restrictions ease. ■ Apple iPad — improve your skills. ■ Beginner computer skills.
U3A Moorleigh 92 Bignell Road, Bentleigh East ☎ 9570 3929 🌐 www.u3amoorleigh.com.au U3A membership is open to anyone retired wishing to join with others in a similar situation. You can take up new interests; share your knowledge and expertise by serving as a voluntary tutor; join committees to plan expansion of our activities; or assist with administration.	Basic level classes available once restrictions ease. ■ Apple iPad: Improve your skills. ■ Beginner computer skills.
Godfrey Street Community House 9 Godfrey Street, Bentleigh ☎ 9557 9037 ✉ coordinator@godfreystreet.org 🌐 www.godfreystreet.org Godfrey Street Community House provides high quality cost effective and inclusive community classes that will facilitate community engagement for all residents.	■ Computers for beginners. ■ Internet and email. Course includes: using *Google*; using email; online shopping and internet banking; social media and online communication; security aspects; and creating an account.

FURTHER SUPPORT AND SERVICES

Glen Eira Libraries
☎ 9524 3700 ✉ gelis@gleneira.vic.gov.au
🌐 https://library.gleneira.vic.gov.au/

Glen Eira Libraries has a webpage resource that lists useful internet learning guides to help you use your computer and other technological devices like:

■ How to create your own email address
■ How to browse the web
■ Introduction to apps

You can find the page at the following link
https://library.gleneira.vic.gov.au/learn/internet-learning-guides

Glen Eira Libraries also has a range of online services, and it has created videos and links to help you navigate them all. You can find the page at the following link

https://library.gleneira.vic.gov.au/whats-on/library-home/how-to-use-our-services-online

You can connect to the following through the libraries website:

■ *Borrowbox* app — download eBooks and eAudiobooks.
■ *kanopy* app— video streaming service.
■ Lynda.com — software design and business skills video tutorials including how to use Zoom.
■ *Choice* magazine and *Pressreader* magazine titles from around the world.
■ *freegal music* — access to more than 15 million songs, audiobooks and music videos.

NDIS Recipients
☎ 1800 800 110 ✉ enquiries@ndis.gov.au
🌐 www.ndis.gov.au

Eligible recipients will be able to flexibly use existing NDIS plan funding to purchase low-cost assistive technology, including smart devices. This enables continued access to disability supports through telehealth and telepractice while physical distancing regulations are in place.

Be Connected 🌐 https://beconnected.esafety.gov.au

An Australian Government website with easy to follow video tutorials and information from what is a computer? to 'what is the internet?' Information sheets in different languages are available.