

Submitting a rating valuation objection

Ratepayer receives valuation and rate notice.



Ratepayer contacts council to discuss valuation and rates notice.



Ratepayer decides not to object.
No further action required.

Ratepayer decides to object.

Council either:
directs ratepayer to rating valuation objection portal (portal);
or
issues an objection form via post or email.

Portal used to submit objection to council.



Completed objection form is returned to council.



Notification of objection sent to council via
Email; and
VM Online



Council verifies if objection is valid, as determined under the Valuation of Land Act 1960.

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If valid:

Council advises ratepayer that objection is valid (acceptance).

Council records the objection in VM Online (including attaching the objection form) and refers the objection to the contract valuer in VM Online.

If invalid:

Council advises ratepayer that objection is invalid (out of time).

Objection entered in VM Online and marked as complete.

No further action required.

If invalid:

Council advises ratepayer that objection is invalid (out of time).

Council marks objection as completed in VM Online.

No further action required.

If valid:

Council advises ratepayer that objection is valid (acceptance).

Council refers the objection in VM Online to the contract valuer.



Environment,
Land, Water
and Planning