



GLEN EIRA
CITY COUNCIL

BENTLEIGH
BENTLEIGH EAST
BRIGHTON EAST
CARNEGIE
CAULFIELD
ELSTERNWICK
GARDENVALE
GLEN HUNTLY
McKINNON
MURRUMBEENA
ORMOND
ST KILDA EAST

GLEN EIRA COUNCIL AND COMMUNITY PLAN 2017–2021

OUR 2020–2021 COMMITMENTS

OUR ASPIRATIONS FOR THE FUTURE

The aspirations of Councillors and community are for a City that is liveable, accessible, safe, sustainable and engaged.

THEME

1

**LIVEABLE AND
WELL DESIGNED**

A WELL PLANNED
CITY THAT IS A
GREAT PLACE
TO BE.



THEME

2

**ACCESSIBLE AND
WELL CONNECTED**

A CITY THAT IS EASY
TO MOVE AROUND,
WITH SAFE TRAVEL
OPTIONS AND WALKABLE
NEIGHBOURHOODS.



THEME

3

**SAFE, HEALTHY
AND INCLUSIVE**

A STRONG AND SAFE
COMMUNITY THAT
BRINGS PEOPLE TOGETHER
AND ENHANCES HEALTH
AND WELLBEING.



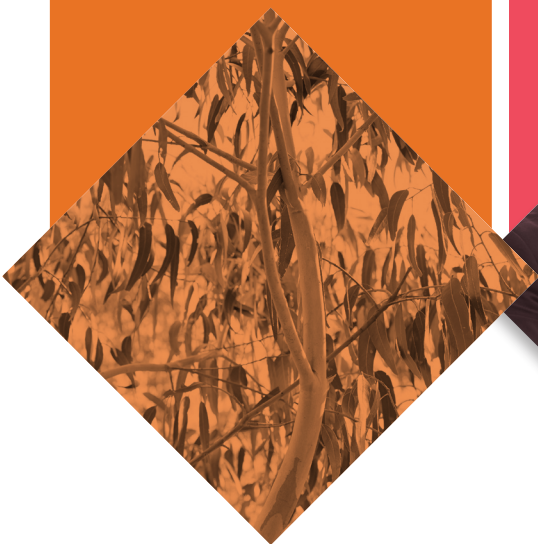


THEME

4

CLEAN AND
SUSTAINABLE

AN ATTRACTIVE
AND SUSTAINABLE
ENVIRONMENT FOR
FUTURE GENERATIONS.



THEME

5

INFORMED
AND ENGAGED

A WELL GOVERNED
COUNCIL THAT IS
COMMITTED TO
TRANSPARENCY AND
ENGAGES RESIDENTS
IN DECISION-MAKING.



The following five themes of the *Council and Community Plan* identify our strategic direction for long-term community goals from 2017 to 2021.

Each of the following themes also sets out our 2020–21 commitments and how we will deliver them.

THEME ONE

LIVEABLE AND WELL DESIGNED

A well planned City that is a great place to live.

We are committed to Glen Eira being a well designed City that is safe, attractive and vibrant for our residents and businesses. We will provide for social activities, employment and a range of residential opportunities.

Our town planning decision-making process will be fair, transparent, timely and inclusive. We will give residents the opportunity to contribute towards policies that affect their quality of life and their neighbourhood. Our approach will prioritise the uniqueness of each place and be informed by the views and perspectives of our diverse communities.

Our community infrastructure is essential to supporting liveability and we will design and manage our roads, buildings and community spaces to ensure Glen Eira remains a great place to live.

OUR 2020–21 COMMITMENTS	PERFORMANCE MEASURE
<p>We will continue to deploy our structure planning program, implementing the Council and community shared vision for our activity centres on transport and parking, employment, open spaces, infrastructure, and accommodating population growth.</p>	<p>We will conclude the <i>Planning Scheme Amendment</i> process for the <i>Bentleigh and Carnegie Structure Plan Planning Scheme Amendments</i>, including public exhibition and consultation with the community.</p>
	<p>We will continue to progress the formal <i>Planning Scheme Amendment</i> process for the <i>Elsternwick Structure Plan</i>.</p>
	<p>We will commence the formal <i>Planning Scheme Amendment</i> process to implement the <i>Glen Huntly Structure Plan</i>.</p>
	<p>Following community and stakeholder consultation, we will complete a draft <i>Structure Plan</i> for the Caulfield Station Precinct.</p>
<p>We will invest a minimum of \$25 million on infrastructure projects that maintain and enhance liveability through Council's <i>Capital Works Program</i>.</p>	<p>More than \$25 million will be spent through Council's <i>Capital Works Program</i> for 2020–21.</p>
<p>We will continue to protect and celebrate Glen Eira's cultural heritage through a range of planning policies and controls.</p>	<p>We will publicly exhibit and review community and stakeholder submissions for the <i>Hidden Gems Planning Scheme Amendment</i> and <i>Bentleigh, Carnegie and Elsternwick Planning Scheme Amendments</i>.</p>
<p>We will have a contemporary <i>Glen Eira Planning Scheme</i> that reflects Council's adopted land use and development strategies and plans, and meets State Government requirements.</p>	<p>We will commence a formal planning scheme amendment process to revise the <i>Glen Eira Planning Scheme</i> to implement Council's adopted policies and strategies including updated planning provisions for our neighbourhood centres.</p>
<p>We will develop community facilities and spaces that are vibrant hubs, connect people with the place that they live, and encourage active lifestyles.</p>	<p>We will use the outcomes of our community consultation process to inform the completion of a detailed design for the Carnegie Swim Centre in preparation for tender.</p>
	<p>We will commence concept design and community consultation for a new Community Hub and Library in Elsternwick.</p>
	<p>We will commence construction of the Community Hub at Murrumbeena Park.</p>
	<p>We will commence construction of the Bentleigh Library and Youth Hub and forecourt.</p>
	<p>We continue the development of a concept plan for a cultural precinct in Selwyn Street, Elsternwick.</p>
	<p>We will commence construction of Eat Street in Bentleigh — a pedestrian friendly mall which will underpin Bentleigh's growing café and restaurant culture.</p>
<p>We will contribute to an increase in the availability of social and affordable housing in the municipality through implementing our <i>Social and Affordable Housing Strategy 2019–2023</i>.</p>	<p>We will deliver a minimum 80 per cent of year two actions in the <i>Social and Affordable Housing Strategy 2019–2023 Action Plan</i>.</p>
	<p>We will develop a standard policy for affordable housing requirements on rezoned sites.</p>
	<p>We will develop a position paper on Council's commitment to a planning mechanism for affordable housing contributions for new developments.</p>


THEME TWO

ACCESSIBLE AND WELL CONNECTED

A City that is easy to move around, full of safe travel options and walkable neighbourhoods.

We are committed to maintaining a safe footpath network, upgrading bicycle routes and coming up with new solutions to address parking demands. We will encourage various modes of transport, including walking. Our aspiration is to create neighbourhoods where people can access the goods and services they need, within 20 minutes of where they live, travelling by foot, bicycle or public transport.

Our transport network will be safe for pedestrians, cyclists and motorists. It will address the demands of today and cater for Glen Eira's future.



OUR 2020–21 COMMITMENTS	PERFORMANCE MEASURE
We will continue to implement of our <i>Integrated Transport Strategy 2018–2031</i> , with a focus on creating safer and walkable neighbourhoods, and a range of viable transport options for our diverse community.	<p>We will consider community reference group feedback and professional design advice in order to resolve whether the proposed Inkerman Road safe cycling corridor will proceed to tender and construction.</p> <p>We will expand the <i>Active Schools Program</i> to at least two more schools.</p>
We will enable walking to become a safe and attractive form of transportation in the municipality by implementing our <i>Walking and Accessibility Action Plan</i> .	<p>We will commence implementation of at least one action from each of the three themes of our <i>Walking and Accessibility Action Plan</i>:</p> <ol style="list-style-type: none"> 1. Education and behaviour 2. Policy and enforcement 3. Infrastructure
We will enable cycling to become a safe and attractive form of transportation in the municipality by implementing our <i>Cycling Action Plan</i> .	<p>We will commence implementation of at least one action from each of the three themes of our <i>Cycling Action Plan</i>:</p> <ol style="list-style-type: none"> 1. Education and behaviour 2. Policy and enforcement 3. Infrastructure
We will make it easier for pedestrian travel throughout the municipality by maintaining the quality and condition of our footpaths.	We will invest a minimum of \$1.8 million maintaining and improving our footpaths in prioritised locations.

THEME THREE

SAFE, HEALTHY AND INCLUSIVE

A strong and safe community that connects people and enhances health and wellbeing.

We are committed to being a community that is safe, healthy and inclusive. Our aim is to help people feel socially included, with access to quality support services. We will build a social environment that encourages participation, where people are safe in their homes and around our streets.

Our residents will have access to the services, activities and infrastructure that make it easy for them to stay healthy and get involved in community life. We will encourage and provide opportunities for our residents to lead active and healthy lives.

We will support local community groups, organisations and networks that play an important role in providing opportunities and settings for people to connect.

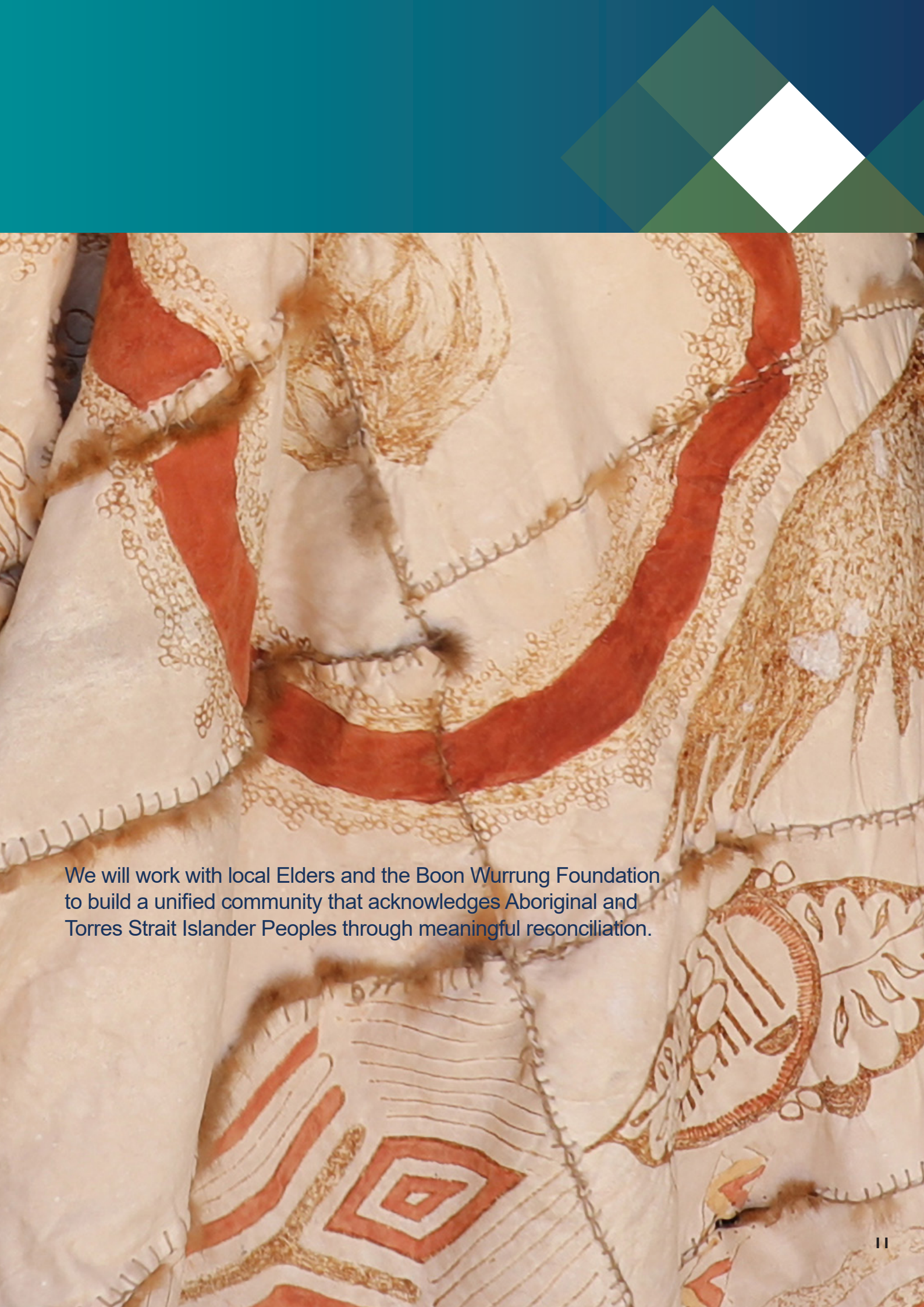
Our libraries, pavilions, and community centres will be vibrant hubs that bring people together for recreation, learning and social interaction. Our events, festivals and cultural activities will promote community inclusion and celebrate our rich diversity.

OUR 2020–21 COMMITMENTS	PERFORMANCE MEASURE
We will provide visible and active community leadership throughout the COVID-19 pandemic, ensuring that our community is informed, essential services are maintained, and best practice public health principles are upheld.	Comply with all Department of Health and Human Services COVID-19 guidance, notes and directions.
We will work with community, businesses and other stakeholders to develop and deploy a comprehensive <i>COVID-19 Recovery Strategy</i> .	Implement all high priority actions from <i>COVID-19 Response and Recovery Plan</i> .
We will invest in increased compliance activity on building sites in order to improve safety and amenity during major construction works.	Decrease in the number of complaints received by 10 per cent.
We will continue to deliver our <i>Active Communities Program</i> to improve the health and fitness and social connection of residents.	We will engage at least 500 Glen Eira residents in free exercise activities in parks throughout Glen Eira.
We will deliver swimming lessons to residents with limited water safety knowledge and skills to ensure they are safe around water.	A minimum of 100 residents will have the opportunity to participate in a modified swimming program by June 2021.
We will update our planning controls to better protect areas that are prone to overland flooding.	Once the Melbourne Water flooding analysis has been completed, we will seek authorisation from the Minister for Planning to commence a <i>Special Building Overlay Planning Scheme Amendment</i> .
We will enhance outcomes for people with disabilities in our municipality by implementing <i>Council's Disability Action Plan 2017–2021</i> .	We will implement 70 per cent of quick wins from the accessibility reports for Bentleigh, Elsternwick and Carnegie shopping precincts to make accessibility improvements which will help people with disabilities to be active in the community.
	We will upgrade a minimum of four Council facilities to improve their functionality for people with disabilities and ensure that they meet appropriate compliance standards.
We will investigate Council's provision of active recreation facilities identified in the <i>GET ACTIVE — Future of Sport and Active Recreation Report</i> .	We will prepare and consult on an <i>Active Recreation Action Plan</i> , focused on future provision of active recreation facilities, including multipurpose courts, skate facilities and outdoor fitness equipment in our parks.
We will deliver programs and initiatives that support young people and give them a voice through the implementation of our <i>Glen Eira Youth Strategy 2019–2023</i> .	We will complete a minimum of 80 per cent of year two commitments of the <i>Glen Eira Youth Strategy 2019–2023</i> by June 2021.

THEME THREE

SAFE, HEALTHY AND INCLUSIVE

OUR 2020–21 COMMITMENTS	PERFORMANCE MEASURE
We will engage our community through a diverse program of events and activities.	We will deliver 60 curated events and activities including literacy based and community interest programs in libraries, and cultural and celebratory events at indoor venues and outdoors in Council's parks and gardens to engage and strengthen our communities including: the <i>Glen Eira Storytelling Festival</i> ; three <i>Party in the Park</i> events; and <i>Reconciliation Week</i> activities in -ine with Council's <i>Reconciliation Action Plan</i> .
	We will organise and promote at least three community activities at the new community space in Neerim Road, Carnegie, enhancing the activity centre's vibrancy and attractiveness.
We will contribute to the community's sense of safety and support crime prevention in the municipality through delivery of key activities in our <i>Community Safety Plan 2018–2022</i> .	We will develop a <i>2020–22 Action Plan</i> and deliver a minimum 80 per cent of the year one commitments.
	We will deliver bystander training to staff and the community in order to educate and empower participants so that they can contribute to the prevention of family violence.
We will work with local Elders and the Boon Wurrung Foundation to build a unified community that acknowledges Aboriginal and Torres Strait Islander Peoples through meaningful reconciliation.	We will continue to implement our <i>Reconciliation Action Plan 2018–20</i> — <i>Innovate</i> and achieve 90 per cent of commitments.
	We will seek endorsement of the next iteration of our <i>Reconciliation Action Plan — Innovate</i> from Reconciliation Australia.
	We will renew Council's memorandum of agreement with the Boonwurrung Traditional Owners.
	We will renew Aboriginal markers and storyboards at Mallanbool Reserve.
We will provide high quality leisure facilities to improve the health and wellbeing of all Glen Eira residents by engaging them in visits to our health clubs, pools and stadium.	We will commence a process to engage with the community on design of a learning stone and gathering place site at Mallanbool Reserve.
	We will increase our online presence and engagement of Glen Eira Leisure activities by 20 per cent.
We will enhance health and wellbeing outcomes in our community by implementing Council's <i>Municipal Public Health and Wellbeing Plan (MPHWP)</i> .	We will deliver a minimum of 90 per cent of the <i>MPHWP 2017–21</i> year four commitments by June 2021.
	We will engage with the community in preparation for the <i>MPHWP 2021–2025</i> .



We will work with local Elders and the Boon Wurrung Foundation to build a unified community that acknowledges Aboriginal and Torres Strait Islander Peoples through meaningful reconciliation.

THEME FOUR

CLEAN AND SUSTAINABLE

An attractive and sustainable environment for future generations.

Our City will be attractive and environmentally sustainable. We will protect the diversity of plants and animals, and provide for a healthy environment that supports our community to live healthy and happy lives. We will improve our own environmental sustainability and partner with our community to reduce our ecological footprint.

We will be a leader in providing access to high quality parks, open space and active recreation facilities, which are vibrant, and accessible. Our streets and built environment will be clean and inviting and we will continue to demonstrate leadership in our contemporary approaches to sustainability, waste management and recycling.

OUR 2020–21 COMMITMENTS	PERFORMANCE MEASURE
We will invest in Council initiatives and support our community through programs that contribute to our environmental sustainability objectives.	We will develop a new <i>Environmental Sustainability Strategy</i> with action plans to achieve corporate and community carbon emission reduction targets.
	We will install additional solar generation facilities on Council sites including: early learning centres (at least three sites) and pavilions (at least three sites).
	We will install an electric car and vehicle charging station at Town Hall for community use and to facilitate the introduction of electric options to our fleet as opportunities arise.
We will increase the quality, availability and accessibility of public open space across the municipality by implementing priority actions from our <i>Open Space Strategy 2019–2031</i> .	We will commence the construction of a new open space in Aileen Avenue, Caulfield South.
	Implement the high priority action from the <i>Lord Reserve Koomang Park Master Plan</i> for new cricket nets at Lord Reserve.
	Implement the high priority action from the <i>Lord Reserve Koomang Park Master Plan</i> to commence construction of the new Lord Reserve Pavilion.
We will invest in sustainability initiatives for our large building projects, over and above the minimum required standards, to contribute to our environmental sustainability objectives.	We will commence the preparation of a planning scheme amendment process to implement a change to the open space contribution levy to 8.3 per cent for all developments in excess of a two lot subdivision.
	Five per cent of the capital budget for Carnegie Swim Centre, Murrumbeena Pavilion and Elsternwick Community Hub will be allocated to sustainability measures, over and above the minimum required standards.
	Our annual waste bin audit will show a minimum 10 per cent improvement in the rate of food waste recycling from 2019–20.
We will reduce the amount of waste going to landfill by increasing our rate of food waste recycling across the municipality.	Assess the outcomes of the trial and determine a future approach across the municipality.
	We will refresh our <i>Asset Management Plans</i> for roads, footpaths and drainage.
We will update and refresh a minimum of two key Council community strategies relating to recreation, open space, infrastructure or facilities.	We will refresh our <i>Asset Management Plans</i> for roads, footpaths and drainage.
We will enhance the protection of significant trees across the municipality through the development of a <i>Classified Tree Register</i> .	Council will consult with the community on a Classified Tree Local Law and thereafter determine and implement the Classified Tree Local Law and <i>Classified Tree Register</i> .
We will enhance community perceptions of cleanliness and safety of our public spaces by taking a proactive approach to the removal and prevention of graffiti on Council and State assets.	Continue to work with Inner South East Mayors Forum members to progress a graffiti removal trial on State assets.

THEME FIVE

INFORMED AND ENGAGED

A well governed Council that is committed to transparency and engages residents in decision-making.

Our community will be well informed and engaged. We will provide access to timely and relevant information about issues which affect them and establish a range of opportunities for them to share their views, comment on our performance and actively participate in decision-making.

We will remain contemporary and connected to our residents. Decisions made will be evidence-based, transparent and in the best interests of the whole community. We will work to build a community that is well informed and actively participates in Council decision-making.

We will retain our reputation for good governance, ensure that Council continues to comply with the principles of sound financial management and provide full, accurate and timely disclosure of financial information relating to Council.

OUR 2020–21 COMMITMENTS	PERFORMANCE MEASURE
We will make it easier to transact with Council and demonstrate our commitment to transparency by enhancing our communication channels and increasing the amount of information that is publicly available.	We will increase our social media presence by posting a minimum of 20 messages per month on a variety of platforms, informing the community on a range of Council services and events.
	We will implement chat functionality on our website to make it easier for the community to find information and transact with us online.
	We will establish a baseline measure for community satisfaction with our website and aim for minimum 10 per cent improvement across the year.
	We will achieve and sustain a minimum five per cent increase in transaction volume through Council's website from pre-COVID-19 levels.
We will ensure that Council's governance processes and frameworks remain consistent with contemporary practice and <i>Local Government Act</i> requirements.	All requirements of the new <i>Local Government Act 2020</i> will be complied with in accordance with implementation timelines set by the Minister for Local Government.
We will proactively involve the community in building a vision for the future of Glen Eira and in determining future Council priorities.	We will endorse a Glen Eira Community Vision 2040 and work with community organisations to build understanding and commitment to the vision.
	We will develop a <i>Glen Eira City Council Plan 2021–2025</i> for endorsement by June 2021.
We will ensure that the community has the opportunity to influence and shape Council initiatives and programs through implementing our <i>Community Engagement Strategy 2018–2021</i> .	We will consult with the Glen Eira Community Voice on at least six occasions between July 2020 and June 2021.
	We will ensure that every major Council project and each major engagement activity has an engagement plan.
	We will maintain or improve the community satisfaction rating with how Council has performed in making decisions in the interest of the community.
We will report regularly to the community on our performance and on our progress in delivering our promises outlined in this <i>Plan</i> .	A <i>Quarterly Performance Report</i> will be considered by Council in August, November, February and May annually.
We will continue to advocate on behalf of the community in-line with the priorities identified in our <i>Advocacy Strategy</i> .	We will report annually to Council on the success of our advocacy efforts including the success rate of grant applications and other policy based advocacy to peak bodies, Federal and State Governments.



GLEN EIRA
CITY COUNCIL

Glen Eira City Council

Corner Glen Eira and Hawthorn Roads, Caulfield

Mail address: PO Box 42

Caulfield South, 3162

Phone: (03) 9524 3333

Fax: (03) 9523 0339

mail@gleneira.vic.gov.au

www.gleneira.vic.gov.au

If you are deaf, hearing-impaired, or speech-impaired,
we ask that you call us via the National Relay Service

National Relay Service

<https://nrschat.nrscall.gov.au>

then enter 03 9524 3333

Teletypewriter (TTY): 13 36 77

Speak and Listen: 1300 555 727

Social media

What's on in Glen Eira:

www.facebook.com/GlenEiraCityCouncil

@cityofgleneira:

www.instagram.com/cityofgleneira

Glen Eira arts, gallery and events:

www.facebook.com/gleneiraarts

Glen Eira Leisure:

www.facebook.com/GESACOnline

www.instagram.com/gleneiraleisure

www.twitter.com/GESACOnline

Glen Eira Libraries:

www.facebook.com/GlenEiraLibraries

www.instagram.com/gleneiralibraries

Glen Eira Maternal and Child Health:

www.facebook.com/GlenEiraMaternalandChildHealth

Glen Eira sustainable living:

www.facebook.com/sustainablelivinggleneira

Glen Eira Youth Services:

www.facebook.com/GlenEiraYouthServices

www.instagram.com/gleneirayouthservices