



GLEN EIRA
CITY COUNCIL

MEDIA RELEASE

Monday 6 April 2020

Time to check in on our furry friends

It's that time of year again when we check in on our furry friends.

If your pet is currently registered, you would have received a renewal notice. We encourage you to check that your pet's details, including its lifetime tag number, are correct.

If there are any changes in ownership details or you've lost or damaged your pet's lifetime tag, call us on 9524 3333 or email mail@gleneira.vic.gov.au and we will make sure your furry friend is updated.

Payments are due by 10 May 2020. Please note: our Customer Service Centre on the ground floor at Glen Eira Town Hall is closed until further notice. Our Customer Service team will continue to provide support to our community.

Payments can be made through BPAY, by phone on 9524 3333 and in person at any Australia Post office. You can also renew your pet registration online at www.gleneira.vic.gov.au/services/pets-and-animals/register-your-dog-or-cat. If you are experiencing financial hardship due to COVID-19 and are concerned that you may not be able to make payment by the due date, we encourage you to contact us to discuss payment options.

Glen Eira Mayor Cr Margaret Esakoff said registration is the best form of identification for pets.

"It makes it easier for Council's civic compliance officers to identify and return your pet if it becomes lost," she said.

"All dogs and cats three months of age and over must be registered. Once a pet is registered, a new lifetime registration tag is provided which the pet must wear whenever it is outside its owner's property."

Owners who have had their dog trained through an approved dog obedience training organisation will also be eligible for reduced registration fees.

If you have recently taken ownership of a new dog or cat, register online today at www.gleneira.vic.gov.au

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