

Waste Management Pricing Policy

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Position title of responsible business unit Manager:	Director Planning, Place and Sustainability Manager Climate and Sustainability
Approved by:	Council
Internal external or both:	Both

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1. TITLE

Waste Management Pricing Policy

2. OBJECTIVE

2.1 To encourage behaviour that minimises waste and supports recycling with financial incentives.

2.2 To raise revenue to fund Council's waste and recycling services.

3. DEFINITIONS AND ABBREVIATIONS

Term	Meaning
Green Bin	Green-lidded receptacle provided by Council for the storage and collection of recyclable organic material including food and green waste.
Red Bin	Red or dark green-lidded receptacle provided by Council for the storage and collection of residual refuse that is not prohibited waste.
Yellow Bin	Yellow-lidded receptacle provided by Council for the storage and collection of commingled recyclables.

4. POLICY

- 4.1 Council will maintain a differential pricing structure to encourage waste minimisation and increased recycling in the green and yellow bins.
- 4.2 Council's pricing structure will aim to at least recover the cost of all direct and indirect costs associated with waste and recycling services.
- 4.3 Council will review, set and adopt all waste fees and charges annually during the annual budget process.
- 4.4 **General Waste Charge Service Descriptions** (available to residential and non-rateable tenements).

General Waste Charge Name	Service Description
General 120L Waste Charge	1 x 120L red bin 1 x 120L or 240L yellow bin 1 x 120L or 240L green bin
General 240L Waste Charge	1 x 240L red bin 1 x 120L or 240L yellow bin 1 x 120L or 240L green bin
Res Flat Shared Bins Charge	1 x 240L red bin shared between two

	flats 1 x 240L yellow bin shared between two flats Access to a shared green bin on request
Litter Management Charge	See clause 4.5.7

4.5 **General Waste Charge eligibility and entitlements**

- 4.5.1 A *General Waste Charge* is compulsory for all residential properties, excluding vacant land. The applicable *General Waste Charge* levied is based on the property type and type of service received.
- 4.5.2 Non-rateable properties receiving a waste service will be charged a *General Waste Charge* issued to that tenement based on the size of the red bin provided.
- 4.5.3 The standard *General Waste Charge* for rateable residential tenements and non-rateable tenements is the General 120L Waste Charge.
- 4.5.4 The number of General 120L Waste Charges issued to any tenement will be limited to one.
- 4.5.5 The General 240L Waste Charge will be levied at a minimum of 200 per cent of the 120L Waste Charge.
- 4.5.6 Except for the Litter Management Charge a *General Waste Charge* entitles the tenement to:
- 4.5.6.1 one red bin service (of the size specified in the charge), one yellow bin service, one green bin service, and
 - 4.5.6.2 three hard rubbish collections per financial year, three bundled branch collections and three bulk cardboard collections per financial year.
 - 4.5.6.3 Where the tenements have the Res Flat Shared Bins Waste Charge applied, garbage and recycling services will be provided using 240L bins shared between flats.
- 4.5.7 The Litter Management Charge is only available to properties where:
- 4.5.7.1 the Waste Management Plan submitted under the planning permit for the property specified a private waste collection; or
 - 4.5.7.2 Council is satisfied that a private collection for garbage, commingled recycling and food organics, garden organics recycling is being undertaken at the property;
 - 4.5.7.3 Council is satisfied that a kerbside waste service is unnecessary at the property.

- 4.5.8 The Litter Management Charge entitles the tenement to up to three hard rubbish collections per financial year, three bundled branch collections per financial year and three bulk cardboard collections per financial year.
- 4.5.9 The Litter Management Charge will be set to recover costs of litter management services.

4.6 **Special Waste Charge Service Descriptions** (available to residential tenements on successful application)

Special Waste Charge Name	Service Description
Family 240L Waste Charge	1 x 240L red bin 1 x 120L or 240L yellow bin 1 x 120L or 240L green bin Optional: additional 120L or 240L yellow bin
Medical 240L Waste Charge	1 x 240L red bin 1 x 120L or 240L yellow bin 1 x 120L or 240L green bin Optional: additional 120L or 240L yellow bin

4.7 **Special Waste Charges eligibility and entitlements**

- 4.7.1 A *Special Waste Charge* is for larger families and residents that have additional needs for extra capacity in their waste collection service including children in nappies and a disability and/or medical treatment. A *Special Waste Charge* provides the extra capacity at a lower than standard rate.
- 4.7.2 For a resident to be eligible for a *Special Waste Charge* service they must meet the criteria below for Family and/or Medical Charges and
- 4.7.2.1 Apply in writing to Council who will assess their application against this Policy.
- 4.7.2.2 When Council requests, re-apply to demonstrate they are still eligible (Council will require this no more than annually).
- 4.7.2.3 Where the resident(s) are not the ratepayer and the service they apply for results in a lower charge, they need to demonstrate the landlord has passed on the saving to the resident(s).
- 4.7.3 A family is eligible for a Family 240L Waste Charge if the household is:
- 4.7.3.1 a family of four or more where at least one resident is in receipt of a State Government concession card including a health care card; and the family is in receipt of a current Medicare Card (or alternative

evidence to the satisfaction of Council) listing four or more members;
or

4.7.3.2 a family with children in nappies; and the family is in receipt of a current Medicare Card (or alternative evidence to the satisfaction of Council); or

4.7.3.3 a family of six or more members, as evidenced by a current Medicare Card.

4.7.4 A Family 240L Waste Charge entitles a tenement to all the benefits of a General 240L Waste Charge plus one additional recycling service, if requested.

4.7.5 The Medical 240L Waste Charge is for those residents who have additional needs for extra bin capacity due to a disability and/or undergoing medical treatment.

4.7.5.1 To be eligible the resident must provide a letter from their medical practitioner stating the residents needs the extra capacity to dispose of additional waste associated with their disability or medical treatment.

4.7.6 The Family 240L Waste Charge and Medical 240L Waste Charge will be set at the General 120L Waste Charge rate.

4.8 Commercial Waste Charge Descriptions

Commercial Waste Charge Name	Service Description
Commercial 240L Waste Charge	1 x 240L red bin 1 x 240L yellow bin
Bentleigh L1	Small to Medium Office/Retail/Small Real estate/Travel Agent etc.
Bentleigh L2	Medium Real estate, large offices etc.
Bentleigh M1	Small to Medium Retail, Large Real estate office
Bentleigh M2	Large Retail shop, Medium Pharmacy
Bentleigh M3	Large Pharmacy
Bentleigh Ha	Very small food shop/café
Bentleigh H1	Small/ light food shop coffee shops, butcher
Bentleigh H2	Medium food shops/café
Bentleigh H3	Large food shops/bakery/medium café
Bentleigh H4	Very large food shops/café

Bentleigh H5	Large greengrocer
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4.9 Commercial Waste Charge eligibility and entitlements

- 4.9.1 All non-residential and non-rateable properties receiving a Council garbage service will be levied a Commercial Waste Charge for each red bin issued.
- 4.9.2 The Commercial 240L Garbage Charge entitles the tenement to one 240L red bin service and one 240L yellow bin service.
- 4.9.3 All tenements levied a *Commercial Waste Charge* are not entitled to Council's hard rubbish, bulk cardboard or bundled branch collection service.
- 4.9.4 The Commercial 240L Garbage Charge will come into effect from 1 July 2021.
- 4.9.5 Bentleigh L1,L2, M2, M3, Ha, H1, H2, H3, H4, H5 *Commercial Waste Charges* will be applied to non-residential tenements in Centre Road, Bentleigh using Council's Bentleigh bin enclosures waste service.

4.10 Additional Bin Charge Service Descriptions

Additional Bin Charge Name	Service Description
Additional Yellow Bin Charge	Additional 120L or 240L yellow bin
Additional Green Bin Charge	Additional 120L or 240L green bin
Additional 120L Red Bin Charge	Additional 120L red bin
Additional 240L Red Bin Charge	Additional 240L red bin

4.11 Additional Bin Charge eligibility and entitlements

- 4.11.1 All tenements issued with additional yellow bins and/or additional green bins will be levied an Additional Yellow Bin Charge or Additional Green Bin Charge as the case may be, for each additional bin issued to the tenement.
- 4.11.2 The standard size for a yellow bin or green bin is 240L but 120L can be provided if preferred. Where the land use for a tenement is both residential and non-residential the tenement is treated as non-residential for the purposes of determining the applicable waste charges and services.
- 4.11.3 Only residential and non-rateable tenements are eligible to receive the Additional 120L Red Bin and Additional 240L Red Bin charge services.

- 4.11.4 Non-residential and non-rateable tenements can receive an Additional Yellow Bin service if they have an existing Commercial 240L Waste service or General Waste Service.
- 4.11.5 Where education facilities are participating in the “ResourceSmart Australian Sustainable Schools Initiative Victoria” program or similar they will be provided with up to four 240L yellow or green bin services free of charge.
- 4.11.6 The Additional 120L Red Bin will be levied at a minimum of 125 per cent of the General 120L Waste Charge.
- 4.11.7 The Additional 240L Red Bin will be levied at a minimum of 125 per cent of the General 240L Waste Charge.
- 4.11.8 The Additional 120L Red Bin Charge and Additional 240L Red Bin Charge will come into effect at 1 July 2021.
- 4.11.9 Tenements with a pre-existing Additional 120L Red Bin or Additional 240L Red Bin will be levied the existing applicable rate until 30 June 2022.

4.12 Requesting new, additional or removal of waste service charges

- 4.12.1 Where a new or additional waste service is requested, the service will be charged on a pro-rata basis for the first year the service is provided to a tenement, and thereafter are annual charges. All charges are non-refundable.
- 4.12.2 Any request that has the effect of decreasing or increasing any waste charges on a tenement must have approval of the ratepayer, the owner or an agent of the owner for that tenement. Other requests will also be accepted from a tenant or an agent of a tenant.
- 4.12.3 Council must be notified of any changes to a Council waste service to a tenement by the ratepayer, owner or agent of the owner at the time the change is made i.e. removing waste services for a vacant or commercial tenement, to be eligible to receive a pro-rata refund on the remainder of the financial year. Without notification, previous years’ waste charges are non-refundable.

4.13 Shared Bin Agreements with Owners Corporations

- 4.13.1 An Owner’s Corporation can adjust the overall number and composition of bins on behalf of their residents outside of Council’s standard service configurations; provided Council’s Climate and Sustainability Unit approves of the adjustment and that the adjustment does not contradict any endorsed Waste Management Plans.

4.13.2 If approved, the total of the waste charges will be invoiced directly to the Owner's Corporation representative.

4.13.3 Unpaid waste charge levies will result in immediate termination of the Shared Bin arrangement, and waste services will revert to a standard Council waste service configuration.

5. HUMAN RIGHTS CHARTER COMPATIBILITY

This Policy has been assessed as being compatible with the *Charter of Human Rights and Responsibilities Act 2006* (Vic).

6. ASSOCIATED INTERNAL DOCUMENTS

Environmental Sustainability Strategy
Glen Eira Community Local Law 2019

7. EXTERNAL REFERENCES/RESOURCES

Environment Protection Act 2018
Local Government Act 1989
Local Government Act 2020