

FEES 2019–2020 IN HOME AND SOCIAL SUPPORT SERVICES

Glen Eira City Council provides a range of services to support people who require assistance to live independently within their home and the community. Services aim to promote wellness and encourage independence.

| Service | Service description | Fee rate for service* | | | Cost item |
|---------------------------------------|---|-----------------------|---------|---------|------------|
| | | Low | Medium | High | |
| Domestic assistance | Provides assistance with a range of basic domestic household tasks and shopping on your behalf. | \$7 | \$17 | \$35.50 | Per hour |
| Personal care | Provides practical assistance with tasks of daily living, eg. showering, grooming and dressing. | \$7 | \$12.50 | \$39 | Per hour |
| Respite care | For people that need someone to care for a family member while they take a break. | \$5 | \$7 | \$36 | Per hour |
| Delivered meals | Delivers a nourishing meal at home. | \$8.50 | \$14 | \$18 | Per meal |
| Home maintenance/modifications | Provides assistance with basic handyman tasks or modifications to maintain independence. | \$15.50 | \$22 | \$54 | Per hour |
| | Please note: materials required for jobs are charged at cost. | | | | |
| Social support in a group | Council provides the following social support programs for people to stay connected in their communities and to promote health and wellbeing. | | | | |
| | Leila Road Centre Carnegie provides interest-based activities on-site (transport is provided). | \$20 | \$20 | \$35 | Per day |
| | Exercise classes at community locations in the municipality. | \$4.50 | | | Per class |
| | Exercise transport (limited places). | \$4 | | | Round trip |
| | Weekly excursion program delivered each term. Charge are bases on activities provided. | | | | |
| | Excursion transport. | \$8 | | | Round trip |
| Social support for individuals | Accompanied shopping. | \$7 | \$12 | \$39 | Per hour |
| Community transport | Provides a bus run to Bentleigh and Carnegie precincts and libraries. | \$4 | | | Round trip |

* A per kilometre rate of \$1 is charged for any service that requires travel.

In a few instances a higher fee may be charged. This will be determined at the time of accepting a referral.

The fee rate for service will be based on income ranges as outlined below.

| Income range | Low fee | Medium fee | High fee |
|----------------------------|--------------------|-----------------------|---------------------|
| For a single person | Less than \$37,405 | \$37,406 to \$82,225 | More than \$82,226 |
| For a couple | Less than \$57,268 | \$57,268 to \$109,922 | More than \$109,923 |

Please note: Council requires at least one business day notice for a service cancellation and if this is not received, the usual fee will apply.

To access the services, people aged 65 years and over should contact My Aged Care on 1800 200 422 to establish eligibility for the services. People under 65 should contact Council's Service Centre on 9524 3333.

These services are funded through a combination of client fees, Council, and either the *Commonwealth Home Support Programme* or the *Victorian Home and Community Care Program for Younger People*.