



GLEN EIRA
CITY COUNCIL

BENTLEIGH
BENTLEIGH EAST
BRIGHTON EAST
CARNEGIE
CAULFIELD
ELSTERNWICK
GARDENVALE
GLEN HUNTLY
MCKINNON
MURRUMBEENA
ORMOND
ST KILDA EAST

GLEN EIRA **COUNCIL AND** **COMMUNITY** **PLAN 2017–2021**

OUR 2019–2020 **COMMITMENTS**

DRAFT

OUR ASPIRATIONS FOR THE FUTURE

The aspirations of Councillors and community are for a City that is liveable, accessible, safe, sustainable and engaged.

THEME

1

**LIVEABLE AND
WELL DESIGNED**

**A WELL PLANNED
CITY THAT IS A
GREAT PLACE
TO BE.**



THEME

2

**ACCESSIBLE AND
WELL CONNECTED**

**A CITY THAT IS EASY
TO MOVE AROUND,
WITH SAFE TRAVEL
OPTIONS AND WALKABLE
NEIGHBOURHOODS.**



THEME

3

**SAFE, HEALTHY
AND INCLUSIVE**

**A STRONG AND SAFE
COMMUNITY THAT
BRINGS PEOPLE TOGETHER
AND ENHANCES HEALTH
AND WELLBEING.**



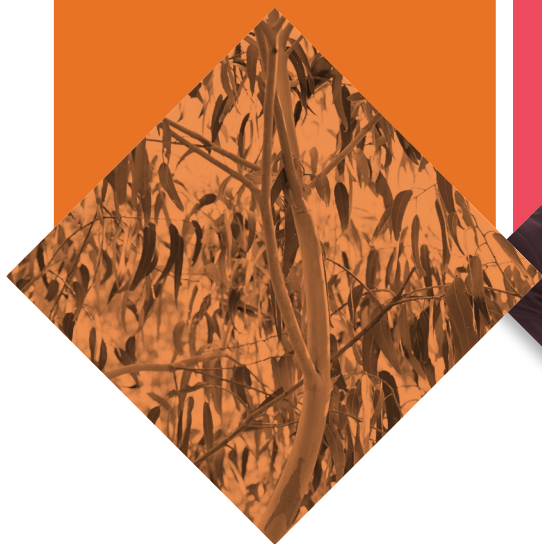


THEME

4

CLEAN AND
SUSTAINABLE

AN ATTRACTIVE
AND SUSTAINABLE
ENVIRONMENT FOR
FUTURE GENERATIONS.



THEME

5

INFORMED
AND ENGAGED

A WELL GOVERNED
COUNCIL THAT IS
COMMITTED TO
TRANSPARENCY AND
ENGAGES RESIDENTS
IN DECISION-MAKING.



The following five themes of the *Council and Community Plan* identify our strategic direction for long-term community goals from 2017 to 2021.

Each of the following themes also sets out our 2019–20 commitments and how we will deliver them.

THEME ONE

LIVEABLE AND WELL DESIGNED

A well planned City that is a great place to live.

We are committed to Glen Eira being a well designed City that is safe, attractive and vibrant for our residents and businesses. We will provide for social activities, employment and a range of residential opportunities.

Our town planning decision-making process will be fair, transparent, timely and inclusive. We will give residents the opportunity to contribute towards policies that affect their quality of life and their neighbourhood. Our approach will prioritise the uniqueness of each place and be informed by the views and perspectives of our diverse communities.

Our community infrastructure is essential to supporting liveability and we will design and manage our roads, buildings and community spaces to ensure Glen Eira remains a great place to live.

OUR 2019–20 COMMITMENTS	PERFORMANCE MEASURE
We will endorse and plan to implement Council's <i>Social and Affordable Housing Strategy</i> .	Our <i>Social and Affordable Housing Strategy</i> will be endorsed by Council in 2019.
	We will complete 80 per cent of first year commitments by June 2020.
We will progress the redevelopment of the Bentleigh Library and Youth Hub.	Complete detailed design for the new Bentleigh Library and Youth Hub.
We will invest a minimum of \$30M through Council's Capital Works Program.	More than \$30M spent on Capital Works Program for 2019–20.
Improve the experience of new businesses seeking Council permits through implementation for the <i>Better Approvals</i> program.	90 per cent of planning permit decisions for businesses will be made within 50 statutory days.
We will work with the Victorian Planning Authority to manage growth in our municipality in a way that involves the community and stakeholders, and addresses development, open space, business and transport.	Adopt the structure plans for the Caulfield Station Precinct and Glen Huntly by 30 June 2020. Implement the <i>Structure Plan</i> in the <i>Planning Scheme</i> for East Village by 30 June 2020.
We will continue the statutory implementation of our <i>Structure Plans</i> for Bentleigh, Carnegie and Elsternwick.	We will submit the Bentleigh and Carnegie planning scheme controls (including the <i>Quality Design Guidelines</i> for these centres) to the Minister for Planning for approval by 1 April 2020. We will seek authorisation to commence the <i>Planning Scheme</i> Amendment process for the <i>Elsternwick Structure Plan</i> planning controls by 30 June 2020.
We will progress the Elsternwick community hub concept.	To further develop feasibility and prepare concept design.
We will develop, consult and implement policies and controls that protect heritage, and the character of our residential areas.	Council will complete the 'Hidden Gems' Heritage review and seek Minister authorisation to exhibit the planning controls by 1 April 2020.
We will further progress the development of a community focussed multi-use recreation precinct for Lord Reserve, Carnegie Swim Centre, and Koornang Park, Carnegie.	We will complete detailed design on redevelopment of Carnegie Swim Centre.
	We will complete detailed design on <i>Lord Reserve/Koornang Park Masterplan</i> .
We will commence the construction of a new 'Eat Street' in Bentleigh.	Construction commenced by June 2020.
We will create a new community space on the site of the old furniture warehouse in Neerim Road, Carnegie.	Implementation and activation of new open space area by June 2020.
We will improve safety and walkability in Bentleigh laneways.	Implementation of Bentleigh vibrant laneway project by June 2020.


THEME TWO

ACCESSIBLE AND WELL CONNECTED

A City that is easy to move around, full of safe travel options and walkable neighbourhoods.

We are committed to maintaining a safe footpath network, upgrading bicycle routes and coming up with new solutions to address parking demands. We will encourage various modes of transport, including walking. Our aspiration is to create neighbourhoods where people can access the goods and services they need, within 20 minutes of where they live, travelling by foot, bicycle or public transport.

Our transport network will be safe for pedestrians, cyclists and motorists. It will address the demands of today and cater for Glen Eira's future.



OUR 2019–20 COMMITMENTS	PERFORMANCE MEASURE
We will complete and review the transport pilot projects in line with our new <i>Integrated Transport Strategy</i> , with a focus on creating safer and walkable neighbourhoods.	Commence implementation of the pedestrian safe neighbourhood project pilot in Bentleigh East, by 30 June 2020.
	Complete community and stakeholder consultation and a 'corridor plan' for the safe cycling corridor project by 1 March 2020.
We commence implementation of the action plans for walking and cycling based on the principles of the <i>Integrated Transport Strategy</i> .	Commence implementation of <i>Cycling Strategy action plan</i> .
	Commence implementation of the <i>Walking Strategy action plan</i> .
We will manage car parking guided by the new Parking Policy.	By 1 April 2020, commence implementation of a new residential parking permit framework, as adopted in the Parking Policy and Local Law.
We will construct a number of new footpaths throughout the municipality, creating connections where there are missing footpaths.	Construct one kilometer of new footpaths in prioritised locations across the municipality.

THEME THREE

SAFE, HEALTHY AND INCLUSIVE

A strong and safe community that connects people and enhances health and wellbeing.

We are committed to being a community that is safe, healthy and inclusive. Our aim is to help people feel socially included, with access to quality support services. We will build a social environment that encourages participation, where people are safe in their homes and around our streets.

Our residents will have access to the services, activities and infrastructure that make it easy for them to stay healthy and get involved in community life. We will encourage and provide opportunities for our residents to lead active and healthy lives.

We will support local community groups, organisations and networks that play an important role in providing opportunities and settings for people to connect.

Our libraries, pavilions, and community centres will be vibrant hubs that bring people together for recreation, learning and social interaction. Our events, festivals and cultural activities will promote community inclusion and celebrate our rich diversity.

OUR 2019–20 COMMITMENTS	PERFORMANCE MEASURE
We will implement our <i>Glen Eira Youth Strategy</i> .	We will complete 90 per cent of first year commitments by June 2020.
We will support crime prevention in the municipality through the delivery of key activities under our <i>Community Safety Plan 2018–2022</i> .	We will complete 90 per cent of second year commitments in our <i>Community Safety Plan</i> .
	We will undertake research on community views of safety as part of a midway check-in on our <i>Community Safety Plan</i> to inform future directions.
We will develop role descriptions for all categories of Council volunteers and deliver training programmes to build their capacity to support the community.	Role descriptions developed for all categories of volunteers.
	We will develop a volunteer induction program and commence rollout by June 2020.
We will develop health and fitness programs in community venues to expand our reach.	Two new community programming initiatives implemented by Glen Eira Leisure: <ul style="list-style-type: none"> • <i>Active Parks</i> will engage 400 participants; and • <i>Dive in and Learn to Swim</i> — a free eight week swimming program for CALD communities.
We will implement our ‘Innovate’ <i>Reconciliation Action Plan</i> .	We will complete 90 per cent of the 2019–20 actions.
We will engage our community through a diverse program of events and activities.	We will deliver 50 programs to the community including literacy based and community interest programs in libraries, cultural and celebratory events at indoor venues and outdoor in Council’s parks and gardens to engage the communities.
We will continue to implement all-abilities access in Council managed community facilities, aligned with <i>Council’s Disability Action Plan 2017–2021</i> .	Implement upgrades in a number of Council facilities, including Bentleigh Reserve Pavilion, Caulfield Pavilion, Packer Park Pavilion and McKinnon Reserve Pavilion to ensure all-abilities access.
We will increase compliance activity around building sites in order to improve safety and amenity during major construction works.	Decrease in the number of complaints received from neighbours by 10 per cent.
We will increase park patrols with a focus on educating the importance of cleaning up after your dog.	Increase the number of park patrols in ‘hot spot’ locations by 10 per cent.
Council will provide digital kiosks in two activity centres. These spaces will allow customers to complete transactions, find information about Council, its services, events and amenities.	Two digital kiosk spaces implemented by June 2020.
We will build a Community Shed at Moorleigh Village.	Community Shed completed by June 2020.

THEME FOUR

CLEAN AND SUSTAINABLE

An attractive and sustainable environment for future generations.

Our City will be attractive and environmentally sustainable. We will protect the diversity of plants and animals, and provide for a healthy environment that supports our community to live healthy and happy lives. We will improve our own environmental sustainability and partner with our community to reduce our ecological footprint.

We will be a leader in providing access to high quality parks, open space and active recreation facilities, which are vibrant, and accessible. Our streets and built environment will be clean and inviting and we will continue to demonstrate leadership in our contemporary approaches to sustainability, waste management and recycling.

OUR 2019–20 COMMITMENTS	PERFORMANCE MEASURE
We will invest in solar energy generation on Council buildings and support the community to implement initiatives that contribute to our sustainability objectives.	Additional solar generation to be installed at Council Independent Living Units (six sites); Kindergartens (four sites); Centenary Park Pavilion and Godfrey Street Community House.
We will implement our updated <i>Open Space Strategy 2019–2031</i> priority actions, including design and construction of open space projects.	Complete detailed design of a new park in Aileen Avenue, Caulfield South.
	Invest \$900K in improvements under the <i>Outer Circle Railway Management Plan</i> .
We will commence the implementation of actions from the <i>Tennis Strategy</i> .	Install Tennis Australia's 'Book-a-court system' in four locations across the municipality.
Five per cent of the capital budget for all new and large refurbishment building projects will be allocated to sustainability measures, over and above the minimum required standards.	Five per cent of Carnegie Swim Centre redevelopment budget allocated to sustainable initiatives and separately reflected in cost plan.
	Five per cent of Murrumbeena Pavilion budget allocated to sustainable initiatives and separately reflected in cost plan.
We will update and refresh a minimum of two key Council community infrastructure strategies relating to recreation, open space and facilities.	Council endorsement of a <i>Playground Strategy</i> .
	Dog off-leash areas reviewed and community consultation undertaken.
We will see an increase in food waste recycling in the municipality.	10 per cent increase in food waste recycling measured through annual waste bin audit.

THEME FIVE


INFORMED AND ENGAGED

A well governed Council that is committed to transparency and engages residents in decision-making.

Our community will be well informed and engaged. We will provide access to timely and relevant information about issues which affect them and establish a range of opportunities for them to share their views, comment on our performance and actively participate in decision-making.

We will remain contemporary and connected to our residents. Decisions made will be evidence-based, transparent and in the best interests of the whole community. We will work to build a community that is well informed and actively participates in Council decision-making.

We will retain our reputation for good governance, ensure that Council continues to comply with the principles of sound financial management and provide full, accurate and timely disclosure of financial information relating to Council.



OUR 2019–20 COMMITMENTS	PERFORMANCE MEASURE
We will develop a Community Vision that represents the aspirations and priorities of our community.	We will have a draft Community Vision for Council endorsement by the end of June 2020. The Vision will involve engaging with the community including co-design of the process and reaching out to capture views from diverse communities.
We will demonstrate our commitment to transparency by increasing the amount of information that is available to the public via various communication modes.	Increased social media presence by posting a minimum of 20 messages per month that inform the community on a range of Council services and events via Council's What's on in Glen Eira Facebook and Instagram pages and an increase in the use of video.
	Improvement in the Community Satisfaction Rating with how Council has performed in making decisions in the interest of the community.
We will complete the review of our Local Law in consultation with the community.	Local Laws endorsed by Council by November, 2019.
Council will improve the ability for community to complete transactions online outside of core business hours.	Five per cent increase in transaction volume outside of core business hours through Council's website.
	Increase of activity on the home page to reflect a five per cent increase in clicks throughs.
We will continue to implement our <i>Community Engagement Strategy 2018–2021</i> .	We will consult with Glen Eira Community Voice on at least six occasions.
We will report quarterly to the community on our progress against all of our promises outlined in this <i>Plan</i> .	Quarterly reporting to considered by Council in August, November, February and May annually.



GLEN EIRA
CITY COUNCIL

Glen Eira City Council

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Glen Eira Arts and Culture

Glen Eira Libraries

Glen Eira Maternal and Child Health

Glen Eira Sports and Aquatic Centre (GESAC)

Sustainable living in Glen Eira

Glen Eira Youth Services

Twitter

Glen Eira Sports and Aquatic Centre (GESAC)

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City of Glen Eira

Glen Eira Youth Services