

GLEN EIRA ACTIVITY CENTRES

COMMUNITY
ENGAGEMENT
SNAPSHOT

MARCH 2017



CO
DESIGN
STUDIO



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BENTLEIGH

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 443 people contributed to the Bentleigh survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Into the future people would like to see Bentleigh have a stronger family friendly focus with more greenery and activity in the evening, they want it to remain affordable and local, but responsive to the new, younger community.

"I'D LIKE TO SEE BENTLEIGH MORE LIVELY AT NIGHT WITH GREEN, OUTDOOR SPACES WELCOMING TO PEOPLE OF EVERY AGE AND BACKGROUND."



"ROTUNDA UPGRADE"

OPEN SPACE AND AMENITY

Survey respondents were supportive of increasing the open space and amenity in the centre. The rotunda was raised regularly in the survey as needing updating or removal, with the opportunity to create an inviting vibrant community space with trees, plants and seating.

19%

COMMUNITY SERVICES

Nineteen percent of respondents were satisfied with the current provision of community services in Bentleigh, although many were upset with the removal of government services in the area such as Medicare and Centrelink and felt these needed to be reinstated.

65%

PRIVATE DEVELOPMENT

Almost two-thirds 65% of residents are in favour of development, under the conditions that:

- > Height controls be implemented to ensure they don't compete with the local shopping strip
- > Adherence to material and design guidelines that fit in with the local character

MIX OF BUSINESSES

SHOPS AND RETAIL

It was the shops and retail that people loved the most about Bentleigh, however feedback suggested opportunities for redirecting focus of retail businesses in the area with a further mix of businesses and bustling cafés and restaurants.

"GREAT PUBLIC TRANSPORT"

MOVEMENT

There were a number of comments relating to the positive impact the removal of the level crossing would have with 39% of respondents particularly commenting that the public transport in the area is good

TO EXPLORE

- > Explore how the rotunda might serve as a valued community public space
- > Community engagement around appropriate building design, materials and heights
- > Opportunities to Inform community on how to interact with Medicare services online
- > Opportunities to utilise Library and Neighbourhood house for community activities and connection
- > Opportunities to inform community on services offered in the centre

CARNEGIE

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 367 people contributed to the Carnegie survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Into the future, people are interested in maintaining the current village feel and community connections. People are excited about the easing of congestion with the removal of the level crossing, however are concerned about the impact of an elevated rail and the growing density of the surrounding area.

“COMPREHENSIVE LONG TERM PLAN FOR THE DEVELOPMENT OF ‘CARNEGIE VILLAGE’ FOR PEOPLE WHO LIVE, SHOP COMMUTE AND USE THE FACILITIES.”



MORE GREENERY

OPEN SPACE AND AMENITY

The desire for more greenery and amenity, including seating, shade and bicycle facilities were consistently raised across the strip. In particular, the public space outside the local library with opportunity for more amenities such as seating, greenery, shading and play areas.

33%

COMMUNITY SERVICES

Participants were concerned that with the increase of new development, community connection needed to be fostered with new and existing residents. Thirty three percent mentioned the need for a vibrant community hub.

PARKING & CONGESTION CONCERNS

PRIVATE DEVELOPMENT

A strong opposition to new development was frequently expressed with concern over the impact on parking, building heights and lack of respect to design and materials of local character.

50%

SHOPS AND RETAIL

The majority of feedback received related to the mix of businesses and diversity in restaurants and cafés with 50% wanting to see support for local businesses and 22% wanting to see a greater diversity in types of cafés and restaurants.

LEVEL CROSSING REMOVAL

MOVEMENT

The majority of visitors to Carnegie get there by walking (47%). The Level Crossing Removal was frequently mentioned as a positive improvement to reduce traffic congestion. Participants were concerned about the impact of new residential developments on parking.

TO EXPLORE

- > Explore how to engage new and existing local community members to current community services available
- > Consult community on appropriate design guidelines for the new private developments
- > Celebrate and promote multicultural connections across the community

CAULFIELD JUNCTION

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 23 people contributed to the Caulfield Junction survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

People like the current ease of access and location, with most using the area for daily needs and access to cafés. In the future, people would like to see a safety centre with a stronger family focus.

"THERE IS EVERYTHING THERE THAT OUR FAMILY NEEDS BUT WE AVOID GOING AS IT DOESN'T FEEL SAFE."



COMMUNITY EVENTS

OPEN SPACE AND AMENITY

People are satisfied with the current park, however would like to see more community events to encourage a village atmosphere.

MORE VARIETY

SHOPS AND RETAIL

Along with concern over local businesses closing down, there was a desire for a greater mix of food outlets and clothing retail outlets. In addition, there is a desire for longer trading hours and 'funky bars and cafés' like those in Elsternwick.

LIBRARY

COMMUNITY SERVICES

The Library was the only community service mentioned by the participants as being currently used in the area. Many raised concerns around increasing homelessness and the need for a post office to service the area.

"GREAT MOBILITY"

MOVEMENT

Participants identified Caulfield Junction as a convenient location for walking, cycling, driving and public transport. Participants frequently mentioned traffic congestion and felt that the level crossing removal would improve this.

PARKING & CONGESTION CONCERNS

PRIVATE DEVELOPMENT

Concern for 'over development' and its impact on traffic congestion and parking was raised, with strong desire for more community engagement and transparency on development.

TO EXPLORE

- > Consider further engagement, particularly on-site and informal opportunities
- > Clarity on this location - some confusion from participants as to where this referred to
- > Explore better pedestrian access from centre to public transport
- > Exploration on issues impacting poor perceptions of safety

ELSTERNWICK

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 356 people contributed to the Elsternwick survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Respondents spoke very highly of Elsternwick, particularly the quality and variety of both food and retail, although there is demand to targeting a younger generation. People want to create a vibrant connection throughout the strip through branding and shop fronts. There is concern development may impact on the unique and local look and feel of the area

“THE TRAINS AND TRAMS ARE EXCELLENT. I HARDLY EVER USE MY CAR BECAUSE I LIVE SO CLOSE TO THE STATION.”



39%

OPEN SPACE AND AMENITY

People highly value the local park and revitalisation of Elsternwick plaza and with 39% wanting to see trees and landscaping prioritised in the future along with street amenity including seating, upgraded toilets, water, shade and meeting spaces.

36%

COMMUNITY SERVICES

Thirty six percent of participants highly valued the library as an important community service, however felt it would benefit an upgrade both internally and externally along with incorporation of a community hub for activities and events.

66%

PRIVATE DEVELOPMENT

Sixty six percent of participants were in favour of new development as long as building height, design and materials are appropriate to the local character and should include adequate parking and utilise rooftops for bars, gardens and beekeeping.

MIX OF
BUSINESSES

SHOPS AND RETAIL

Vacant shop fronts and a broader mix of local businesses was seen to be the biggest concern with the mix of businesses in Elsternwick. Participants desired music stores, sports retail, grocery stores and clothing retail.

“WELL
SERVICED
BY PUBLIC
TRANSPORT”

MOVEMENT

People are very satisfied with the public transport and would like to improve digital timetabling and frequency of services. There was interest in improving cycle and pedestrian infrastructure

TO EXPLORE

- > Library upgrade and function as a 'community hub'
- > How to support small businesses during growth of activity centre
- > Improving bicycle and pedestrian access
- > Community engagement around building design

MOORABBIN

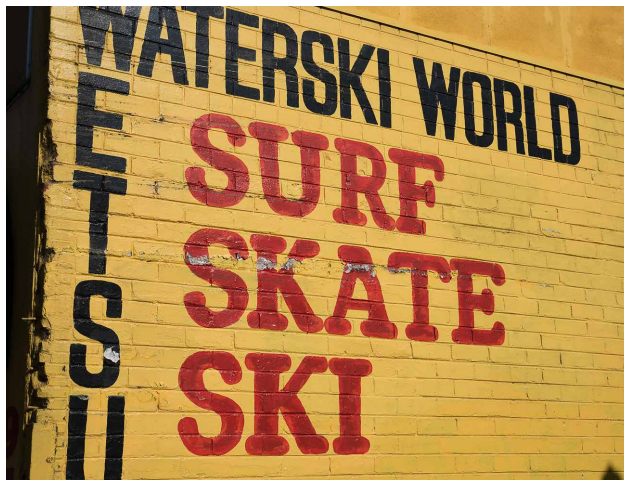
CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 39 people contributed to the Moorabbin survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Most see Moorabbin as a practical stop for groceries and access to the station and are excited that there might be an injection of vibrancy and energy with new developments and the opportunity for the centre to become the heart of the community.

“MORE PUBLIC ACTIVITIES WOULD GROW A SENSE OF COMMUNITY AND INTERACTION”



75%

OPEN SPACE AND AMENITY

Seventy five percent of participants prioritised a vibrant, green public space with sufficient amenities and places to meet with more trees and planter boxes, seating, shade, public art, events and pop-up parks.

“SUPPORT SMALL BUSINESSES”

SHOPS AND RETAIL

A more diverse mix of local businesses to create 'buzz' with 'vibrant' cafés and bars and longer trading hours and nightlife. People want small businesses such as green grocers, butchers, florists and a delicatessen.

46%

COMMUNITY SERVICES

The library is seen as an important asset, however 46% said it needs to be upgraded and expanded in scale with the potential to serve as a 'community hub' for students, young families and community to connect.

CONVENIENT

MOVEMENT

The majority of participants frequently praised the convenience of the current public transport and wanted to see improved pedestrian access and bicycle infrastructure to encourage less car use.

77%

PRIVATE DEVELOPMENT

Seventy seven percent of participants were in favour of carefully designed development that respect the local character and require provision of street improvements and commercial space on ground level and focus on the station surrounds for apartments.

TO EXPLORE

- > Upgrade of library
- > Appropriate building design for new developments
- > Explore opportunities for a community centre and events to connect new and existing community members

ALMA VILLAGE

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 23 people contributed to the Alma Village survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

People currently see Alma Village as a local, quiet atmosphere with great cafés on Orrong Crescent. In the future they want to see an update/upgrade to the area with improved landscaping and character and more quality stores for their everyday needs.

“ALMA VILLAGE SHOULD BE A LOCAL HUB WHICH HAS MODERN CAFÉS AND RESTAURANTS AND AN INVITING STREETSCAPE.”



**“MORE
TREES &
GREENERY”**

OPEN SPACE AND AMENITY

People want to be able to sit somewhere and pause that is not at a 'cafe' with more seating and rubbish bins. They would like improvements to greenery with trees, garden beds, planter boxes.

**LOW
FEEDBACK
NUMBERS**

COMMUNITY SERVICES

Very few comments or recommendations were made regarding community services in Alma Village.

**NIGHT
TIME
OPTIONS**

SHOPS AND RETAIL

Would like to see a wider mix of local businesses that meet their up to date requirements including a wine bar, grocer, supermarket, butcher and florist. There was also interest in boutique stores and clothing retail.

48%

MOVEMENT

Participants noted that the public transport was 'excellent' and serving the area well. There was some concern over impact on parking for residents with new supermarket.

DESIGN

PRIVATE DEVELOPMENT

People support developments, however would prefer that existing buildings were revitalised and heights restricted to 3 or 4 stories. There was concern over the impact of current and future development creating a sense of being cramped and increased congestion and demand on parking.

TO EXPLORE

- > Further engagement with community members
- > Meeting places and amenity such as seating, bins and landscaping to build street life and community atmosphere
- > Concern over parking congestion from new residential developments

BENTLEIGH EAST

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 71 people contributed to the Bentleigh East survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

People want to be a Bentleigh East to be known for its community feel and as a place to catch up with friends. They love the accessibility and convenience of the centre along with the long term businesses and the new options coming into the area, particularly the new cafés.

"IT NOW HAS A VARIETY OF SHOPS COVERING MOST THINGS YOU NEED. THERE IS A GOOD RANGE OF CAFÉS AND RESTAURANTS"



**"MORE
OPEN
SPACE"**

OPEN SPACE AND AMENITY

People felt that Bentleigh East was currently tired and needed to be revitalized through more open space, seating tables and shade. There was strong interest in improved public toilets, maintenance and rubbish removal.

**"COMMUNITY
HUB"**

COMMUNITY SERVICES

Many reflected the community facilities and services available in nearby Bentleigh reduced the need for additional services in Bentleigh East. There was interest in a multi purpose community hub with public toilets.

40%

PRIVATE DEVELOPMENT

Forty percent were openly opposed to high density development. Most shared concerns on the design and materials, heights and impact on traffic and parking. A small number recognised the opportunity to increase

**"MORE
VARIETY"**

SHOPS AND RETAIL

People feel the stores should include stock of higher quality and variety, with more clothing. There was specific feedback for more variety in food options and extended trading hours with small bars and nightlife.

**"GREAT BUS
SERVICE"**

MOVEMENT

Most were satisfied with a bus services available, however would like stronger connection to train time table in Bentleigh. People would like the bus zone to be more defined and include shelter at stops. There was support for improved cycle facilities.

TO EXPLORE

- > Increasing accessibility to encourage walking and cycling in the centre and between other centres such as Bentleigh and reduce car traffic and congestion
- > Amenity to support street life such as seating, shade, water fountains and public toilets
- > Community space for public amenity, studying, working and building local relationships
- > Community access points to engage with Council
- > Building height, design and materials for new developments

CAULFIELD PARK

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 52 people contributed to the Caulfield Park survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Caulfield Park meets the everyday needs of locals with a good range of shops, access to transport and the park. Into the future people want to retain the ideal of being a self-sustaining community where the park and the shopping strip form an activity hub that celebrate the natural and built heritage of the area.

“CREATE PLACES THAT MAKE PEOPLE WANT TO VISIT AND HAVE A LOOK AROUND”



**“WE LOVE
THE LOCAL
PARK”**

OPEN SPACE AND AMENITY

There is high satisfaction with the park nearby. In the shopping strip people would like more amenity such as toilets, seating, water and places to secure dogs after a walk in the park. They want to see artwork and events in the park.

**LOW
FEEDBACK
NUMBERS**

COMMUNITY SERVICES

Very few comments or recommendations were made regarding community services in Caulfield Park.

**“LATER
OPENING
HOURS”**

SHOPS AND RETAIL

People were satisfied with the cafés and restaurants although would like later opening hours. There is interest in clothing, gifts and homewares along with fresh food suppliers such as butchers, deli, grocer, and baker.

**“GREAT
PUBLIC
TRANSPORT”**

MOVEMENT

People are very satisfied with the public transport options in Caulfield Park and very few issues were raised. There was a recommendation for improvements to the bus stop with live digital time tables and improved shelter.

**CONGESTION
CONCERNS**

PRIVATE DEVELOPMENT

There is opposition to development with concern relating to impact on congestion and parking, as well as building design, materials and height that don't meet existing architecture. Some were supportive of development and saw the opportunity.

TO EXPLORE

- > Enhance community awareness of local services available
- > Enhance public transport shelter and opportunity for digital time schedule
- > Street life amenity such as seating, landscaping, shade and drinking fountains
- > Seek opportunity to connect the park and shopping area through community building activities

CAULFIELD SOUTH

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 59 people contributed to the Caulfield South survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

The convenience of Caulfield South is its most valued feature, being at the intersection of two tram lines and good walkability. The future vision for the centre includes opportunities to bring together existing communities with people new to the area - a diverse integrated strip that is vibrant both day and night.

**"YOU CAN CATCH A TRAM 4 WAYS
AND THERE'S A FEW GOOD CAFÉS
WITH A GOOD VARIETY OF CHEAP
RESTAURANTS"**



**"MORE
GREENERY"**

OPEN SPACE AND AMENITY

Many people commented on opportunities to improve amenity in the Caulfield South activity centre, particularly the introduction of greenery. Other suggestions include a green grassy patch with trees and seating, kid friendly and artwork.

**"EXTENDED
HOURS"**

SHOPS AND RETAIL

People appreciated the current mix of businesses, however felt the variety and quality needed to lift to attract the wider demographic moving into the area. In particular more cafés and bars with extended hours and nightlife and improved shop fronts.

**EXTENDED
LIBRARY
HOURS**

COMMUNITY SERVICES

People were very positive regarding the Community Centre and Library services, with some recommendation to extend library hours to enhance its offering. A small number of people raised additional opportunities including medical and employment services.

**"MORE
FREQUENCY"**

MOVEMENT

People were very positive about existing public transport, with some request to increase route 67 frequency and for accessibility improvements. A number of concerns were raised regarding traffic congestion and parking, particularly noting impact of developments.

27%

PRIVATE DEVELOPMENT

Twenty seven percent of respondents demonstrated strong opposition to development, others were supportive with adherence to strong local character. Recommendations for developments include upgrade existing buildings; contribute to landscaping and vegetation and pedestrian experience.

TO EXPLORE

- > Working bee for greenery outside primary school
- > Identify and test opportunities for seated green spaces
- > Create opportunities to connect the community together through local artwork and events
- > Suitable guidelines for building design and heights

GARDENVALE

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 35 people contributed to the Gardenvale survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Gardenvale remains small and local and is focussed on the needs of local families. People love that they know the shop keepers and that they are greeted by name. Into the future there is no desire to expand to a major shopping centre, but to remain a location for everyday needs.

"I LIKE THAT THERE IS CONTINUITY: I GREW UP NEARBY AND IT'S GREAT THAT SOME OF THE SAME BUSINESSES ARE STILL THERE 30-40 YEARS ON"



47%

OPEN SPACE AND AMENITY

The most common request was for the introduction of open space within the main strip. Forty seven percent of people want more greenery and trees particularly on nature strips and at the roundabout and more attractive paving.

COMMUNITY CONNECTION

COMMUNITY SERVICES

Many people across Gardenvale were interested in a location, facility or event that would bring the community together to get to know each other.

"MORE VARIETY"

SHOPS AND RETAIL

The majority of feedback provided was seeking more variety in types of businesses in the area, including night time trading, bars, cafés and restaurants.

GREAT PUBLIC TRANSPORT

MOVEMENT

Most people were satisfied with public transport, however a number were concerned about poor accessibility, outdated pedestrian overpass and need for maintenance and painting. There was also interest in improved parking and cycle facilities.

22%

PRIVATE DEVELOPMENT

Of those that responded to this section, 22% were opposed to further development in the area. Others were supportive if there was consideration for parking, local heritage and character and heights. There was optimism for increase business customers.

TO EXPLORE

- > Identify and test suitable landscaping and amenity such as seating and tables to support street life
- > Explore potential for events and spaces for community members to meet each other
- > Introduce and enforce design guidelines including height limits and appropriate building design
- > Promote opportunities to trial extended trading hours

GLEN HUNTLY

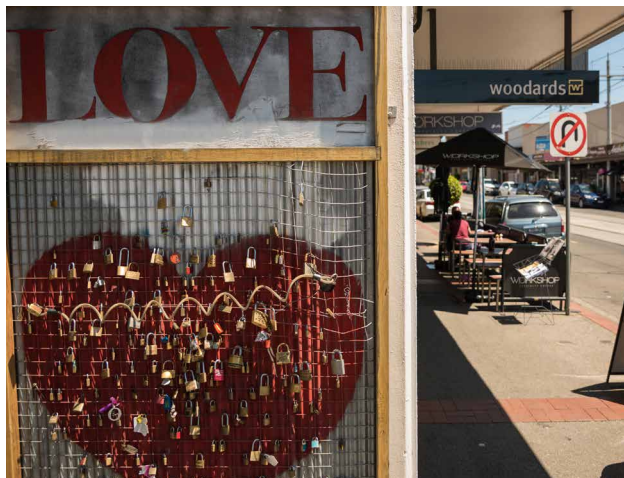
CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 118 people contributed to the Glen Huntly survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Residents of celebrate the diversity of their community would like to draw on the multicultural features as a draw card to Glen Huntly. The love the eclectic and varied offerings in the shopping strip along with and proximity to the racecourse and public transport.

"WE NEED STUFF WHERE THE COUNCIL SUPPORTS OUR INITIATIVES RATHER THAN 'DOES STUFF TO US'"



VALUED NEW PARK

OPEN SPACE AND AMENITY

Participants felt the new park being built would enhance the local area and identified the space surrounding the station and pedestrian crossing as further opportunity to introduce greenery and amenity. There was also requests for improved lighting to improve safety

LIBRARY / COMMUNITY HUB

COMMUNITY SERVICES

There was considerable interest for a local library and community hub that would provide traditional library services, public amenity and toilets, along with activities delivered for and / by the community.

BUILDING GUIDELINES

PRIVATE DEVELOPMENT

The greatest concerns raised regarding private development related to building guidelines particularly quality design and materials as well as height restrictions. Concern was also raised on implications on public and private parking

HIGH QUALITY BUSINESSES

SHOPS AND RETAIL

In general people felt there was a wide variety of businesses, however there was a desire to introduce higher quality local businesses in line with the changing community, including businesses that will compliment the new park.

LEVEL CROSSING REMOVAL

MOVEMENT

People were positive about movement and public transport. The highest number of comments received were advocating for the removal of the level crossing for a train under option to improve traffic flow and congestion.

TO EXPLORE

- > Opportunities to utilise the park for community events and local activities
- > Identify locations to test introduction of meeting spaces along the street
- > Introduce design and material guidelines for new developments
- > Community space for activities, events and support

HUGHESDALE

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 54 people contributed to the Hughesdale survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

People value the location of the shops and its small, local scale in comparison with the nearby Chadstone shopping centre and want to retain the family focus. There are concerns about the impact of elevated rail and development heights on the future of the Centre and its character.

“I WOULD LOVE TO SEE KIDS FROM LOCAL SCHOOLS AND COMMUNITY GROUPS BRIGHTEN UP THE SPACE UNDERNEATH THE TRAIN AND CREATE SOMEWHERE LOCALS CAN PLAY, RELAX AND SOMETHING TO BE PROUD OF.”



68%

OPEN SPACE AND AMENITY

There was strong push (68%) for more greenery, driven by collaboration with traders to maintain and beautify the strip. Participants noted the removal of trees at the station as part of the level crossing upgrades and wanted to see this space re-landscaped.

41%

COMMUNITY SERVICES

Forty one survey respondents suggested the area needed to be serviced by a medical clinic and Maternal Health and Childcare services. Additionally people would like a library and community facility for arts and community groups to connect.

DESIGN & MATERIALS

PRIVATE DEVELOPMENT

Participants were strongly opposed to new development with concern around the use of poor quality materials and appropriate building design. Others see the opportunity for new development to bring more business to the centre.

42%

SHOPS AND RETAIL

The desire for a mix of local cafés, extended trading hours and active night life were consistently raised in 42% of all responses. Participants want to see more stores such as grocers and butchers and less 'take away' food.

48%

MOVEMENT

People were very satisfied with public transport and wanted to encourage its use along with walking and cycling to reduce parking pressures and congestion. Participants felt the traffic would be significantly improved by the level crossing removal.

TO EXPLORE

- > Appropriate building design of new developments
- > Opportunity to include community in station and street upgrades
- > Community awareness of Hughesdale area and Monash.
- > How to support small local businesses
- > Improved walking and cycling access

MCKINNON

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 113 people contributed to the McKinnon survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

The community value the atmosphere and friendly shop owners that create the 'village feel' of McKinnon. It is this 'feel' along with ease of access that people most want to maintain and emphasise into the future, and also retain the recognisable heritage and local history.

"THE OPEN SPACE ON WATTLE GROVE IS WELL PRESENTED. THE OTHER SIDE OF THE STATION COULD USE THIS TO BREAK UP THE DEVELOPMENTS."



40%

OPEN SPACE AND AMENITY

There was considerable interest in more greenery with 40% of participants suggesting open spaces with trees, planter boxes and garden beds, along with a meeting place that could include play equipment and host local events.

PRESSURES FROM NEW RESIDENTS

COMMUNITY SERVICES

The majority did not respond or were satisfied with the provision of community services in McKinnon, noting services available in surrounding areas. Others were concerned about the impact of new residential developments on services and schools.

GROWTH CONCERNS

PRIVATE DEVELOPMENT

Many felt the popularity of the suburb's services, particularly the high school, attracted increased population, but felt these services along with parking, traffic and character may be damaged through over-development.

'SUPPORT NICHE BUSINESSES'

SHOPS AND RETAIL

People felt McKinnon had attracted a specialist services rather than shops that meet their daily/weekly needs including a small supermarket, clothing retail, cafés and an ATM. Other suggestions were to focus on the niche business markets and co-working spaces.

BETTER BUS SERVICES

MOVEMENT

People felt the high availability of public transport should be capitalised on by local businesses. There were complaints that bus services were often late and did not align with the train timetable.

TO EXPLORE

- > Improved Centre streetscape with trees, seating and meeting places
- > Support for local businesses, including community space for co-working and activities
- > ATM for centre
- > Advocate for provision of car share
- > Design and Materials Guidelines of new development with a focus on enhancing streetscape

MURRUMBEENA

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 122 people contributed to the Murrumbeena survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

People love the history of the area, with its quiet village feel. The ease of access to a small, local centre with shops and not just cafés. Into the future people would love the heritage buildings restored, but to avoid expansion that may damage the 'quaintness'.

"NEEDS TO BE FUNCTIONAL AND EASILY MAINTAINED THAT CATERS TO ALL PARTS OF THE COMMUNITY - FAMILIES, YOUNG CHILDREN AND TEENAGERS"



**MORE
GREENERY**

OPEN SPACE AND AMENITY

Safe, green and more open space was most desired in Murrumbeena, with participants noting the removal of trees with the station upgrades. Public toilets, seating and shading were the most commonly mentioned amenities needed for the centre.

40%

COMMUNITY SERVICES

A vibrant "Community Hub" where local clubs could meet was sought after. Forty percent of participants noted that the centre was not serviced sufficiently with medical services including Maternal and Child Health.

**"STRICT
HEIGHT
LIMITS"**

PRIVATE DEVELOPMENT

Strong opposition to 'multi-story' developments were consistently listed by participants. Others see opportunity to increase business through development, however stressed the importance of appropriate building heights and quality materials and design.

56%

SHOPS AND RETAIL

Murrumbeena has a valued mix of shops; with restaurants and nightlife in demand. There was concern for the trend of "going out of business" with the butcher and grocer closing down, and want promotion of shops and the centre. Fifty six percent said a variety of local businesses needed to be fostered in the centre

**TRANSPORT
HUB**

MOVEMENT

Public transport and the new 'transport hub' were seen as a positive development to encourage public transport. Participants wanted more parking, but not a 'multi-level' car park. The need for Cycle infrastructure was also noted.

TO EXPLORE

- > Replanting of vegetation at the station after level crossing removal
- > Height limits and balance of building design to maintain local character
- > Maintenance of shop fronts
- > Increased amenity such as seating and shading

ORMOND

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 130 people contributed to the Ormond survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Valued for its convenient location, mix of independent businesses and local character. Participants saw opportunity for safe and clean pedestrian friendly streets with green landscaped spaces to sit and gather. There was strong hope that Ormond would continue to be kept small and local with a strong sense of community and connectedness.

“IT SHOULD BE A BUSTLING STRIP WITH GREEN SPACE, PUBLIC ART AND FAMILY FRIENDLY WITH LOTS OF CAFÉS AND INTERESTING SHOPS”



50%

OPEN SPACE AND AMENITY

A green, tree lined street with lots of open space and gathering spots with seating and shade was suggested by 50% of participants for Ormond's open spaces. Participants felt the centre needed more open spaces for events and the community.

19%

COMMUNITY SERVICES

With a growing community, a library / community hub would provide a place for activities and creating connections. More promotion of services is needed, with 19% being unaware of opportunities.

OPPORTUNITY

PRIVATE DEVELOPMENT

Whilst some participants saw new development as an opportunity to build thriving business and upgrade streetscapes, others expressed concern around height controls and multi-story buildings and impact on parking. People feared a loss of 'community feel'.

LOCAL BUTCHER

SHOPS AND RETAIL

There is a good mix of businesses, although a local butcher was on the top of people's wish list. Most people prefer small businesses over large chain stores and want shopfronts to be well maintained and inviting.

“MORE FREQUENT BUSES”

MOVEMENT

Participants were highly satisfied with transport options and the new station upgrade. Requests include more frequent bus service with shelter, improved pedestrian and cycle access and more commuter car parks.

TO EXPLORE

- > Improved amenity such as seating, shade and landscaping to foster meeting places and street activity
- > Bicycle and pedestrian accessibility
- > Community involvement in designing suitable new development guidelines
- > Gathering place for community members
- > Connecting community members to available services

PATTERSON

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 74 people contributed to the Patterson survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

People envisaged Patterson to retain its small village atmosphere with low rise development, tree lined streets and bustling cafés and restaurants. Its most noted feature was the mosaic mural under the bridge, that reflects the community spirit. People envisage Patterson to become a vibrant hub for art, music and local talent.

IT'S MY LOCAL AND I VISIT IT DAILY.
I KNOW THE SHOP OWNERS, ITS
FRIENDLY, IT FEELS SAFE AND I HAVE
WHAT I NEED FROM MY LOCAL VILLAGE"



MORE GREENERY

OPEN SPACE AND AMENITY

A leafy green streetscape of shade trees, garden beds and seated places to meet and gather was most desired for Patterson activity centre. Further suggestions included improved pedestrian, with wider footpaths and more community made artwork

MORE HEALTH SERVICES

COMMUNITY SERVICES

Many focussed on a need for more health and lifestyle services such as a local GP and fitness and recreation. Local community artwork was suggested to build the story of the activity centre and its residents.

50%

PRIVATE DEVELOPMENT

Fifty percent of participants expressed strong opposition to 'high rise' development. Design that respects the local character and serves the local community with ground level quality retail and businesses was seen as acceptable for new development.

28%

SHOPS AND RETAIL

Patterson shops cater to every need with friendly shop keepers and a local village atmosphere. People loved the mix of local businesses, convenient location and ease of parking. There was strong interest in a pharmacy. Twenty eight percent noted a pharmacy would be highly valued in the centre.

20%

MOVEMENT

Patterson was seen to offer plenty of parking and public transport, with 20% of participants interested in a station upgrade. Participants suggested more frequent bus services and improved accessibility to the train station with better weather shelter.

TO EXPLORE

- > How to continue to foster 'community feel' with new private development and upgrades
- > Opportunity for more medical services and pharmacy in centre
- > Support for continued small local businesses to thrive in the area

RIPPONLEA

CONTEXT

From Dec 2016 - Feb 2017, Glen Eira Council implemented a survey to find out what people think about their local Activity Centre. A total of 18 people contributed to the Ripponlea survey. The full Glen Eira Activity Centres Engagement Report is available from Council's website or on request.

IN THE FUTURE

Ripponlea was seen to be a vibrant, family friendly, multicultural centre with a mix of valued businesses and old buildings. People want the character of the buildings to drive growth and business in the area into the future.

“HELP SUPPORT THE LONG STANDING BUSINESSES SO THEY SURVIVE AND THRIVE WITH THE NEW WAVE.”



37%

OPEN SPACE AND AMENITY

Thirty seven percent of participants would like more open space with family play areas. They liked the station landscaping and feel it could be further enhanced.

ACCESSIBILITY

COMMUNITY SERVICES

People are well satisfied with current community services available to them. There was interest in a local leisure centre and request for improve disability access at pedestrian crossings and train station

70%

PRIVATE DEVELOPMENT

Seventy percent of respondents expressed concern regarding the impact of development on the local neighbourhood character. People were in favour of low rise development, adhering to good quality design, materials and landscaping.

UNIQUE
LOCAL
SHOPS

SHOPS AND RETAIL

Respondents currently love the small local shops and wants it to stay unique. There was interest in drawing on the character of the area with a farmer's market and artesian options. Including more retail is an opportunity for the diversity of businesses.

“MORE
PARKING”

MOVEMENT

People are satisfied with public transport and feel the area is well serviced. There was consistent feedback regarding insufficient parking for commuters. More broadly, there was suggestion to change speed limit to 40 through the strip to improve safety.

TO EXPLORE

- > Enhanced community engagement
- > Quality building design for new developments
- > Opportunity for family and children areas in open spaces
- > Extended trading hours

EAST VILLAGE

CONTEXT

126 responses were received at drop-in sessions, in surveys, on the East Village Facebook page and on the East Village website between December 2015 and February 2017.

IN THE FUTURE

Participants valued the opportunity to provide feedback but felt that consultation needed to be meaningful. Many thought the site could be used for education, aged care and more open space. There were mixed views about the best use of the site into the future however it was agreed that better public transport would be required to service the site and appropriate traffic assessments should be completed to understand any issues.

“INNOVATIVE BUSINESSES ARE IMPORTANT. JOBS FOR THE LONG-TERM NEED TO BE CREATED – JOBS FOR THE FUTURE”.



OPEN SPACE AND AMENITY

51%

Retaining and enhancing green/open space was a priority (51 per cent). Improving and linking existing parks (21%) and building more sporting facilities were also considered important. Additionally there were calls to increase the amount of open space.

COMMUNITY SERVICES

52%

Fifty two per cent of comments about community services related to education — providing a new school, additional spaces for existing schools or an education hub. Aged care facilities (26%) and a community meeting space (13%) were also called for.

PRIVATE DEVELOPMENT

DENSITY & HEIGHT LIMITS

Over-development/balancing density and height limits (generally maximum of three to six storeys) were key concerns. Housing should be affordable and appropriate to the target residents as part of a mixed-use employment hub.

EMPLOYMENT OPPORTUNITIES

SHOPS AND RETAIL

Strong support for enhancing opportunities for employment within the precinct. Further investigation is required to determine the best use of the retail space. A common view was that any additional retail should complement what already exists.

TRAFFIC & PARKING

MOVEMENT

There were concerns raised about traffic (55%) and parking (18%) with a clear message to plan ahead and fix potential issues now. It is clear better public transport (bus, train) would be required if use of the site changed.

TO EXPLORE

- > Traffic implications of any changes to the land use.
- > Open space requirements for new and existing residents.
- > Active travel connections to local centres.
- > Appropriate commercial and residential mix.
- > Explore opportunities for education and innovation