



GLEN EIRA  
CITY COUNCIL

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# GLEN EIRA MUNICIPAL PUBLIC HEALTH AND WELLBEING PLAN

**ACTION PLAN  
JULY 2020–JUNE 2021**



# INTRODUCTION

This *Action Plan* is a companion document to Council's *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021*. It outlines how Council will work towards meeting the priorities and strategies identified over the final year of the four-year *Plan*, from July 2020 to June 2021. Each action is referenced with a responsible business unit and timeframe for completion.

The *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021* was developed following comprehensive community and stakeholder engagement, which identified the following six priorities:

Priority one — Demonstrate leadership, advocacy and collaboration

Priority two — Promote active lifestyles and healthy eating

Priority three — Respond to family violence

Priority four — Reduce tobacco, alcohol and other drug consumption

Priority five — Improve mental health and community connection

Priority six — Enhance public health protection

During 2020, the Glen Eira community, like most places across Australia and the world, has been significantly impacted by the coronavirus pandemic (COVID-19). A key priority for Council has been emergency recovery and to provide an effective and co-ordinated response that ensures a safe and supportive environment for the Glen Eira community. COVID-19 has had a profound impact on the health and wellbeing of the entire community. This *Action Plan* focusses on Council's response to COVID-19 and ongoing priorities to support community health and wellbeing through a community recovery and resilience lens.

It is noted that actions in this *Plan* often cover more than one strategy or priority. For example, actions promoting active lifestyles and healthy eating may also improve mental health. For easy reading, each action has been placed under the priority of best fit.

## TIMELINE

The *Glen Eira Municipal Public Health and Wellbeing Plan — Action Plan 2020–21* contains actions undertaken over a one-year period from July 2020 to June 2021. Each action is referenced within this timeline.



**PRIORITY  
ONE**

**DEMONSTRATE  
LEADERSHIP,  
ADVOCACY AND  
COLLABORATION**



# PRIORITY ONE

## DEMONSTRATE LEADERSHIP, ADVOCACY AND COLLABORATION

This priority recognises the importance of facilitating partnerships, leading local health and wellbeing awareness initiatives, and advocating on behalf of the community to improve outcomes for our community.

Priority one acts on the following strategies of the *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021*:

- 1 Assist in building strong and effective partnerships with local health and wellbeing service providers to deliver quality outcomes, to align priorities and reduce duplication and fragmentation of effort.
- 2 Increase the availability of public health and wellbeing information in the local community.
- 3 Advocate on behalf of residents to State and Federal Governments for affordable, accessible and appropriate public health and wellbeing services.
- 4 Actively contribute to state and regional health planning networks and forums to assist in planning, promoting and delivering relevant public health and wellbeing initiatives.

In the first three years of the *Plan*, we have demonstrated leadership, advocacy and collaboration in a variety of ways by hosting a wide range of community health

promotion workshops on healthy eating, thunderstorm asthma, men's health, falls prevention and several sustainable living events. Council has fostered successful service provider partnerships with Southern Melbourne Primary Care Partnership and family violence working groups to collaborate and advocate for health literacy, nutrition and the prevention of family violence.

In a COVID-19 environment, this priority is more important than ever. Our community relies on all levels of government, professionals, experts and organisations for strong and consistent leadership and support. We will build on our relationships with local organisations and networks to provide evidence-based support to the community in response to the vulnerabilities and stresses that have emerged during the pandemic. Council is well placed to lead the capture of historical elements of the COVID-19 crisis so there is a record of what the community experienced across this time.

The following actions highlight our priorities for the next year in leadership, advocacy and collaboration, including a reference to which strategy each action is meeting.

## PRIORITY ONE — DEMONSTRATE LEADERSHIP, ADVOCACY AND COLLABORATION

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>1.1</b> <b>Collaborate with state, regional and local emergency management agencies to implement the <i>State Emergency Relief Plan for COVID-19</i> and actively participate in teleconferences to advocate on behalf of residents and businesses.</b>	<b>4</b>	Ninety per cent attendance at weekly state and regional teleconferences.	COVID-19 Response and Recovery	December 2020
<b>1.2</b> <b>Host and facilitate COVID-19 pandemic committee meetings and collaborate with local relief agencies to ensure a safe and supported environment for the citizens of Glen Eira during all phases of the COVID-19 emergency.</b>	<b>2</b>	Twelve COVID-19 pandemic committee meetings held, and all agreed actions implemented.	COVID-19 Response and Recovery	December 2020
<b>1.3</b> <b>Implement Council’s <i>COVID-19 Pandemic Action Plan</i> actions and priorities.</b>	<b>2</b>	Completion of 100 per cent of high priority actions.	COVID-19 Response and Recovery	December 2020
<b>1.4</b> <b>Deliver the Glen Eira <i>COVID-19 Response and Recovery Small Business Grants</i> program to support small businesses experiencing hardship through the pandemic.</b>	<b>1</b>	All grant applications processed within 14 days.	Business and Economic Support	April 2021
<b>1.5</b> <b>Deliver the <i>COVID-19 Community Action Grant Program</i> across Glen Eira to support community groups experiencing hardship through the pandemic and to support innovative activities that support the community.</b>	<b>1</b>	All eligible grants processed within 14 days.	Community Development and Care	April 2021
<b>1.6</b> <b>Develop a business hub/portal to provide local businesses with information and resources to assist them during COVID-19, from government, industry, peak bodies and other relevant networks.</b>	<b>2</b>	Business hub developed and implemented.	Business and Economic Support	December 2020

## PRIORITY ONE — DEMONSTRATE LEADERSHIP, ADVOCACY AND COLLABORATION

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<p><b>1.7</b>  <b>Launch a COVID-19 Hotline to support residents, businesses and community organisations looking for information, advice and support during the COVID-19 pandemic.</b></p>	<b>2</b>	Hotline available to Glen Eira residents between 9am and 5pm seven days per week.	COVID-19 Response and Recovery	December 2020
<p><b>1.8</b>  <b>Communicate effectively with the Glen Eira community throughout the COVID-19 pandemic about health advice, Department of Health and Human Services directives and impacts on Council services.</b></p>	<b>2</b>	Fortnightly communications on multiple channels, including: Council’s website, <i>Glen Eira News</i> , Council’s Facebook page, e-newsletters and other appropriate publications.	Media and Communications	December 2020
<p><b>1.9</b>  <b>Host and facilitate regular meetings of the Community Groups Committee established to inform priority collaborative actions and Council’s response and recovery efforts during and after the COVID-19 pandemic.</b></p>	<b>1</b>	Twelve Community Groups Committee meetings held, and all agreed actions implemented.	Community Development and Care	June 2021
<p><b>1.10</b>  <b>Collect, share and archive community stories that focus on the COVID-19 pandemic, including footage around Glen Eira during the pandemic.</b></p>	<b>2</b>	Historical COVID-19 pandemic archive developed and made available to the public.	Libraries, Arts and Culture	June 2021

## PRIORITY TWO

PROMOTE ACTIVE LIFESTYLES AND HEALTHY EATING



# PRIORITY TWO

## PROMOTE ACTIVE LIFESTYLES AND HEALTHY EATING

This priority recognises the importance of facilitating partnerships, leading local health and wellbeing awareness initiatives, and advocating on behalf of the community to improve outcomes for our community.

Priority two acts on the following strategies of the *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021*:

- 1 Promote national, state and regional campaigns and initiatives to raise awareness of the importance of healthy eating and physical activity.
- 2 Continue to enhance the built environment of our City and partnerships with local community and sporting organisations to provide safe, accessible, inclusive environments for physical activity.
- 3 Promote the availability of safe, healthy and nutritious food in the City.
- 4 Encourage people to consume recommended daily intake of fruit and vegetables and reduce consumption of sweet drinks and unhealthy food.

In the first three years of the *Plan*, we have promoted active lifestyles and healthy eating by conducting healthy eating behavioural nudge trials to encourage healthier cafe choices at leisure centres and sporting clubs in Glen Eira. Council successfully launched *Active Parks* which encouraged the community to exercise throughout Glen Eira parks. In 2019, promoted the national *Active April* campaign which saw 3,169 Glen Eira community members register and participate. A range of active ageing programs such as *Activate Lite* at Glen Eira Leisure were delivered and promotion of *Active Schools' Walk to School Program* resulted in 15 Glen Eira schools and 7,500 students participating. Water consumption was actively promoted by providing hydration stations and free reusable water bottles at all major Glen Eira events.

In early 2020 when the COVID-19 pandemic restrictions emerged, the *GEL Anywhere* program was launched, an online exercise program which saw 400,000 minutes of videos viewed and a following of more than 19,000 people on social media platforms. *Glen Eira's Neighbourhood Sustainable Gardening Program* has also seen increased participation since 2019.

In a COVID-19 pandemic environment, priority two presents challenges for our community because of the restricted movement away from home and has become increasingly important as both exercise and diet contribute to mental health and wellbeing. Council has adapted many of its priority actions in active lifestyles and healthy eating to be accessed from home and online, including the *GEL Anywhere* online exercise program. For many, healthy diets have suffered because of lockdown and lack of motivation to maintain good health even though access to healthy food, ingredients and nutritious meals has remained throughout. Council's promotion of buying and growing healthy food has reached broadly across the community and remains an important focus for the coming year.

The following actions highlight our priorities for this next year in active lifestyles and physical activities, including a reference to which strategy each action is meeting.



## PRIORITY TWO — PROMOTE ACTIVE LIFESTYLES AND HEALTHY EATING

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>2.1</b> Expand <i>Delivered Meals</i> program to assist vulnerable residents who are unable to access food while isolating during the COVID-19 pandemic.	3	<i>Delivered Meals</i> program expanded by 25 per cent.	Community Development and Care	December 2020
<b>2.2</b> Promote healthy eating in partnership with Nutrition Australia with a focus on food, immunity and mental health during and following the COVID-19 pandemic and its impact on the community.	1 4	A healthy nutrition campaign delivered to the Glen Eira community and promoted via <i>Glen Eira News</i> and Council's Facebook page.	Community Development and Care	June 2021
<b>2.3</b> Deliver <i>GEL Anywhere</i> as an alternate way to access physical activity during and after the COVID-19 pandemic.	1	One hundred online exercise classes delivered.	Glen Eira Leisure	June 2021
<b>2.4</b> Work with key partners to cross-promote physical activity options and programs for older adults during and after the COVID-19 pandemic.	1	Two meetings with key partners held and promotion of programs in newsletters and <i>Glen Eira News</i> .	Glen Eira Leisure	December 2020 June 2021
<b>2.5</b> Promote the importance of good nutrition at all times and encourage children to increase their consumption of fruit and vegetables and reduce consumption of artificially sweetened beverages during and after the COVID-19 pandemic.	4	Nutritional information provided to parents and children at Maternal and Child Health Key Ages and Stages visits.	Family, Youth and Children's Services	December 2020 June 2021
<b>2.6</b> Adapt the <i>Neighbourhood Sustainable Gardening Program</i> in response to limited movement of the community during the COVID-19 pandemic by upskilling local volunteers within the community.	3	Delivery of gardening advice by volunteers to households to increase connectedness and food security.	Climate and Sustainability	June 2021



**PRIORITY  
THREE**

**RESPOND  
TO FAMILY  
VIOLENCE**

# PRIORITY THREE

## RESPOND TO FAMILY VIOLENCE

This priority recognises that Council's impact in family violence prevention is best delivered in collaboration with local organisations and by improving access to information and services to reduce family violence.

Priority three acts on the following strategies of the *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021*:

- 1 Provide community leadership to prevent violence against women.
- 2 Promote and participate in national, state and local initiatives that raise awareness of family violence.
- 3 Foster joint planning and action with local support organisations to reduce the incidence of family violence.
- 4 Provide community information and referral to support families at risk of family violence.

In the first three years of the *Plan*, Council's commitment to respond to family violence between 2017–2020 has been demonstrated through the

delivery of family violence training to staff and the community through *Active Bystander* training, a gender equity e-learning module and the continual active service provider partnerships formed with Southern Melbourne Primary Care Partnership and family violence working groups. Training is also in place to assist frontline Council staff to recognise and respond appropriately to disclosures of violence. Glen Eira's Maternal and Child Health team continued to conduct Key Ages and Stages visits during the COVID-19 pandemic ensuring mothers completed a family violence risk assessment. In 2019, Council also endorsed the next two-year *Family Violence Prevention Action Plan*.

In a COVID-19 pandemic environment, this priority has become even more critical. The State Government requires in Council's health and wellbeing planning to specify measures to prevent family violence and respond to the needs of victims of family violence in the local community. Service providers reveal that reports and referrals relating to family violence and relationship breakdown has increased significantly

compared to before the COVID-19 pandemic. The lockdowns resulting in everyone spending more time at home has meant that for some people, this has represented a greater risk in experiencing family violence or abuse. Council acknowledges the increase in government funding to support services and increase emergency accommodation options and will continue to work actively in providing leadership and support to our community to prevent family violence.

The following actions highlight our priorities for this next year in responding to family violence, including a reference to which strategy each action is meeting.

## PRIORITY THREE — RESPOND TO FAMILY VIOLENCE

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>3.1</b> Provide telephone support, advice and assistance through the Maternal and Child Health Hotline about positive family relationships and family violence during the COVID-19 pandemic.	4	Maternal and Child Health Hotline available between 9am and 5pm five days per week.	Family, Youth and Children's Services	June 2021
<b>3.2</b> Provide prevention of family violence messaging to the community and information about availability of support services including specific responses and messages established during the COVID-19 pandemic.	2	Family violence prevention information provided on Council's website and through social media posts each month.	Community Development and Care	June 2021
<b>3.3</b> Include gender breakdown wherever possible in data collection regarding COVID-19 impacts and analyse in response and recovery planning in the lead-up to Council's first <i>Gender Equality Action Plan</i> .	1	Complete draft <i>Gender Equality Action Plan</i> .	Community Development and Care	June 2021
<b>3.4</b> Maintain active partnerships with Women's Health in the South East and Municipal Association of Victoria Preventing Violence Against Women Network.	3	Attend 90 per cent of meetings and implement regional messaging campaign.	Community Development and Care	June 2021
<b>3.5</b> Conduct risk assessment with mothers who attend a Glen Eira Maternal and Child Health Service and provide access to support services as needed, particularly as risks may be increased for some families because of the COVID-19 pandemic.	4	One Hundred per cent of all mothers receive a family violence risk assessment.	Family, Youth and Children's Services	September 2020 December 2020 March 2021 June 2021



**PRIORITY  
FOUR**

**REDUCE  
TOBACCO,  
ALCOHOL AND  
OTHER DRUG  
CONSUMPTION**

# PRIORITY FOUR

## REDUCE TOBACCO, ALCOHOL AND OTHER DRUG CONSUMPTION

This priority recognises that Council's impact in family violence prevention is best delivered in collaboration with local organisations and by improving access to information and services to reduce family violence.

Priority four acts on the following strategies of the *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021*:

- 1 Promote awareness of the dangers of smoking, alcohol and drug use.
- 2 Encourage a reduction in smoking rates in Glen Eira.
- 3 Implement the *Victorian Tobacco Act 1987* and provide education and enforcement in relation to the sale and advertising of tobacco in local premises, and monitoring smoke-free dining and smoke-free outdoor areas.
- 4 Continue to work with and support local community and sporting organisations to promote responsible serving of alcohol, promote smoke-free environments and a safe drinking culture.

In the first three years of the *Plan*, Council's priority to reduce tobacco, alcohol and other drug consumption

was demonstrated by the completion of tobacco inspections and education provided in-line with the Department of Health and Human Services' *Tobacco Education and Enforcement Program* funding agreement. All major Glen Eira events have specific signage advertising a 'smoke-free' environment. Council has also supported 37 sporting clubs' accreditation with the *Good Sports Program* to provide a safe and health promoting sports club environment. A *Peer Leadership Program* was delivered by TASKFORCE on alcohol and other drug consumption with a successful attendance rate from nine schools in Glen Eira.

Reliance on addictive substances such as tobacco, alcohol and other drugs has become a more critical issue during the COVID-19 environment, where people are experiencing greater levels of stress and hardship. Council will continue in its efforts to reduce the use and minimise the harm caused through smoking, alcohol consumption and drugs.

The following actions highlight our priorities for this next year in reducing tobacco, alcohol and other drugs, including a reference to which strategy each action is meeting.

## PRIORITY FOUR — REDUCE TOBACCO, ALCOHOL AND OTHER DRUG CONSUMPTION

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>4.1</b> <b>Develop and implement a campaign to increase understanding of the impact of alcohol consumption and drug use on mental health.</b>	<b>1</b>  <b>2</b>	Campaign promoted through a range of communication channels including social media and a fact sheet available on Council's website.	Community Development and Care	June 2021
<b>4.2</b> <b>Identify emerging local issues during and after the COVID-19 pandemic relating to tobacco use, alcohol and drug use with a particular focus on young people (10–25 years) through round table discussions with partners.</b>	<b>1</b>	Development and delivery of an agreed initiative with community partners.	Family, Youth and Children's Services	June 2021
<b>4.3</b> <b>Conduct community consultation to assess viability of creating additional smoke-free areas within high traffic areas.</b>	<b>3</b>	Consultation complete and smoke-free zones introduced in up to three Glen Eira activity centres.	Community Safety and Compliance	June 2021

**PRIORITY  
FIVE**

**IMPROVE  
MENTAL HEALTH  
AND COMMUNITY  
CONNECTION**





# PRIORITY FIVE

## IMPROVE MENTAL HEALTH AND COMMUNITY CONNECTION

This priority recognises the importance of social inclusion and improvement of mental health in the community.

Priority five acts on the following strategies of the *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021*:

- 1 Work in partnership with local community organisations to deliver information and seminars to improve mental health.
- 2 Provide opportunities for increased social connectedness through participation in arts and culture, recreation, sporting and other community activities.
- 3 Support local community organisations to provide local cultural events and festivals.
- 4 Promote inclusion of diverse groups including people with disabilities, people who identify as Aboriginal or Torres Strait islander people, culturally and linguistically diverse communities and LGBTIQ community members.

In the first three years of the *Plan*, Council has been committed to improving mental health and community connection by hosting an annual *Volunteer Recognition Ceremony* and *Citizen of the Year Awards*. Community engagement and a successful launch of the East Bentleigh Village Garden at Moorleigh Village demonstrated community connection and commitment by a dedicated group of local residents. Council has delivered a range of older adult recreation and social programs to support positive ageing and social connectedness.

In 2018–19, Council's Senior Citizen Centres saw attendance of more than 6,180 seniors and booked out events during our annual *Seniors Festival*. During the COVID-19 pandemic, Council collaborated with other councils to deliver sustainability webinars keeping the community socially connected and updated. A *Social Distancing Support Program* was implemented in 2020 during the COVID-19 pandemic focusing on supporting young people and achievable goal setting. Council provided playgroups and support sessions under the *Small Talk* program which continued virtually through the pandemic.

During the COVID-19 pandemic, many people have experienced stress and anxiety caused by unemployment or under-employment, financial hardship, health issues, change of work and/or education environments because of restrictions and lockdowns. The COVID-19 pandemic has required that people physically distance which has created social isolation and loneliness. As we emerge from the restrictions and the pandemic itself, there will be a need for people to reconnect and start spending time rekindling that sense of belonging to neighbourhoods and communities that existed before the COVID-19 pandemic.

The following actions highlight our priorities for this next year in improving mental health and community connection, including a reference to which strategy each action is meeting.

## PRIORITY FIVE — IMPROVE MENTAL HEALTH AND COMMUNITY CONNECTION

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>5.1</b> <b>Promote positive mental health strategies for small business owners and community groups during the COVID-19 pandemic.</b>	1	Access provided to the <i>Employee Assistance Program</i> for all small businesses and community groups and promoted via Council's website, <i>Glen Eira News</i> , social media and e-newsletters.	Business and Economic Support	December 2020
<b>5.2</b> <b>Implement <i>COVID-19 Community Activation and Social Isolation Initiative (CASI)</i> to assist residents to maintain important connections with family, friends, and community and build new social connections and networks of support in their local communities during the COVID-19 pandemic.</b>	1	Fortnightly reports to the Department of Health and Human Services regarding the number of residents provided with support.	COVID-19 Response and Recovery	December 2020
<b>5.3</b> <b>Promote social connection and support through innovative programs in response to the COVID-19 pandemic.</b>	1	More than 40 young people supported through the <i>Glen Eira Youth Social Distancing Support Program</i> .	Family, Youth and Children's Services	December 2020
	2	Forty online programs delivered through libraries, arts and culture and for national and state-wide celebrations.	Libraries, Arts and Culture	June 2021
<b>5.4</b> <b>Promote community connection through the Glen Eira Be Kind campaign to enable safe and effective ways to create and strengthen community spirits and reduce the negative social and mental health impacts of isolation during the COVID-19 pandemic.</b>	2	Ten stories from the Glen Eira Be Kind Campaign shared with the Glen Eira community via Council's website, <i>Glen Eira News</i> , Council's Facebook page and Instagram page.	Media and Communications	December 2020

## PRIORITY FIVE — IMPROVE MENTAL HEALTH AND COMMUNITY CONNECTION

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>5.5</b> Provide support for vulnerable people to access technology and guidance about how to interact online to improve social connectedness during and after the COVID-19 pandemic.	2	Pilot project conducted as part of a social support initiative.	Community Development and Care	April 2021
<b>5.6</b> Provide parents with opportunities during and after COVID-19 restrictions to build parenting skills, social support networks and connect with other parents in a supported environment.	2 4	Weekly playgroup is held (online or face-to-face) and individual support sessions delivered under the <i>Small Talk</i> program.	Family, Youth and Children's Services	September 2020 December 2020 March 2021 June 2021
<b>5.7</b> Provide community groups with the opportunity to complete training on mental health and suicide prevention.	1	More than 75 community group members/leaders complete the program.	Community Development and Care	June 2021
<b>5.8</b> Deliver a community kindness campaign to encourage community connection and good mental health throughout the COVID-19 pandemic and to assist with community recovery.	2	Delivery of an online community hub with activities and weekly challenges.	Community Development and Care	January 2021
<b>5.9</b> Build understanding and community capacity to support mental health initiatives within sporting club settings while COVID-19 pandemic restrictions limit the opportunities for regular sporting activity.	1 2	Delivery of a mental health initiative as determined through engagement with sporting clubs.	Recreation and Open Space	April 2021

**PRIORITY  
SIX**

**ENHANCE  
PUBLIC HEALTH  
PROTECTION**



## PRIORITY SIX — ENHANCE PUBLIC HEALTH PROTECTION

This priority recognises the need to protect the community from transmissible disease and assist the community to respond to and recover from natural disasters.

Priority six acts on the following strategies of the *Glen Eira Municipal Public Health and Wellbeing Plan 2017–2021*:

- 1 Protect the community from illness through education and enforcement of public health standards at local food premises, rooming houses, tattooists, beauty therapy businesses and local swimming and spa pools.
- 2 Respond to community concerns about local issues that may be dangerous to health.
- 3 Co-ordinate, promote and deliver immunisation programs to protect the community from vaccine preventable disease.
- 4 Review *Glen Eira City Council's Municipal Emergency Management Plan, Heatwave Sub Plan, Flood Emergency Sub Plan and Pandemic Sub Plan* and provide the community with up-to-date information to better respond and recover from emergencies and extreme weather events.

In the first three years of the *Plan*, Council has enhanced public health protection by administering immunisations and conducting annual food safety risk assessments of registered food businesses within the municipality. Council analysed

100 per cent satisfactory water samples in accordance with the *Public Health and Wellbeing Act 2008* and investigated public health nuisance and residential asbestos complaints along with committed work to regular maintenance of footpaths reducing any defects. Heatwave and flood safety information was distributed to all Council facilities as per the *Glen Eira City Council Municipal Emergency Management Plan* and relevant *Sub Plans*.

During the COVID-19 pandemic, impact on public health has been the most substantial and the highest priority to be addressed. Council's emergency management pandemic response was triggered in early 2020 and remains an active and responsive priority of Council's work. Since the COVID-19 pandemic began, Council's Pandemic Committee meets weekly to manage response and recovery planning and implementation.

The following actions highlight our priorities for this next year in enhancing public health protection, including a reference to which strategy each action is meeting.

## PRIORITY SIX — ENHANCE PUBLIC HEALTH PROTECTION

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>6.1</b> Plan for the delivery of a COVID-19 pandemic mass vaccination program in consultation with local hospitals, community health centres and local general practitioners.	<b>3</b>	Completion of mass vaccination plan.	Family, Youth and Children's Services	June 2021
<b>6.2</b> Implement initiatives to support volunteers during and after the COVID-19 pandemic by developing and distributing <i>COVID Safe Volunteer Guidelines</i> .	<b>2</b>	All Council volunteers and community organisations receive the <i>COVID Safe Volunteer Guidelines</i> .	Community Development and Care	December 2020
<b>6.3</b> Enact the <i>State Emergency Relief Plan</i> for COVID-19, including food relief, psychosocial support, accommodation, health and medical assistance.	<b>2</b>	All Department of Health and Human Services requests for emergency relief and recovery support are responded to within 24 hours.	COVID-19 Response and Recovery	December 2020
<b>6.4</b> Deploy Council community ambassadors to assist Victoria Police with monitoring Council parks, open spaces and activity centres to improve community compliance with the COVID-19 pandemic restrictions and directives of the Chief Health Officer.	<b>3</b>	Daily patrols of Council parks, open spaces and activity centres are conducted.	Community Safety and Compliance	December 2020
<b>6.5</b> Provide ongoing support to multi-dwelling properties and shared residential properties including rooming houses and student accommodation to prevent and reduce the transmission of COVID-19.	<b>2</b>	All high-risk properties provided with COVID safe information.	COVID-19 Response and Recovery  Public Health	December 2020
<b>6.6</b> Respond to the Department of Health and Human Services' restrictions and directives regarding closure of Council facilities to protect the community from spread of COVID-19.	<b>2</b>	All directives communicated to the community via Council's website, <i>Glen Eira News</i> and social media.	COVID-19 Response and Recovery	December 2020

2020–2021 ACTIONS	STRATEGY	MEASURES	RESPONSIBLE COUNCIL BUSINESS UNIT	TIMEFRAME
<b>6.7</b> Provide vaccinations to infants and school children in accordance with the National Immunisation Schedule.	<b>3</b>	Eight thousand vaccinations provided to infants and school children.	Family, Youth and Children's Services	June 2021
<b>6.8</b> Deliver influenza vaccination sessions to the community to build community resilience to illness.	<b>3</b>	Ten community influenza vaccinations sessions conducted.	Family, Youth and Children's Services	June 2021
<b>6.9</b> Prepare and provide the community with accessible and current information on the <i>Glen Eira City Council Municipal Emergency Management Plan</i> .	<b>4</b>	Information about Council's <i>Municipal Emergency Management Plan</i> posted on Council's website and distributed as required.	COVID-19 Response and Recovery	June 2021
<b>6.10</b> Provision of crisis support information for the community in response to the COVID-19 pandemic through a <i>Recovery and Response Guide</i> containing local community support.	<b>2</b>	<i>Guide</i> developed, distributed and promoted via Council's website, <i>Glen Eira News</i> and social media.	COVID-19 Response and Recovery	December 2020



GLEN EIRA  
CITY COUNCIL

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### National Relay Service

If you are deaf, hearing-impaired, or speech-impaired, we ask that you call us via the National Relay Service and then ask for (03) 9524 3333.

Online: <https://internet-relay.nrsccall.gov.au>

Teletypewriter (TTY): 13 36 77

Speak and Listen: 1300 555 727

### Social media

#### Glen Eira City Council:

[www.facebook.com/GlenEiraCityCouncil](http://www.facebook.com/GlenEiraCityCouncil)

#### @cityofgleneira:

[www.instagram.com/cityofgleneira](http://www.instagram.com/cityofgleneira)

#### Glen Eira arts, gallery and events:

[www.facebook.com/gleneiraarts](http://www.facebook.com/gleneiraarts)

#### Glen Eira Leisure:

[www.facebook.com/GESACOnline](http://www.facebook.com/GESACOnline)

<https://www.instagram.com/gleneiraleisure>

[www.twitter.com/GESACOnline](http://www.twitter.com/GESACOnline)

#### Glen Eira Libraries and Learning Centres:

[www.facebook.com/GlenEiraLibraries](http://www.facebook.com/GlenEiraLibraries)

<https://www.instagram.com/gleneiralibraries>

#### Glen Eira Maternal and Child Health:

[www.facebook.com/GlenEiraMaternalandChildHealth](http://www.facebook.com/GlenEiraMaternalandChildHealth)

#### Glen Eira Youth Services:

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#### Glen Eira sustainable living:

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