



GLEN EIRA
CITY COUNCIL

Bentleigh
Bentleigh East
Brighton East
Carnegie
Caulfield
Elsternwick
Gardenvale
Glen Huntly
McKinnon
Murrumbeena
Ormond
St Kilda East

GLEN EIRA HOMELESSNESS SUPPORT RESOURCE

If you are experiencing homelessness and would like support, please contact Star Health on **9525 1300** or Opening Doors on **1800 825 955** to speak with a housing and support worker.

Glen Eira City Council

9524 3333

Corner Glen Eira and Hawthorn Roads
Caulfield



Housing support

A range of local organisations can help you find housing. They may be able to help you access short-term, crisis or traditional housing, or help you to stay where you currently live. They can also offer general housing advice.

Launch Housing Cheltenham

Level 1/11 Chesterville Road
Cheltenham
9556 5777

Monday–Friday, 9am–5pm

Launch Housing St Kilda

122 Chapel Street, St Kilda
1800 048 325
9288 9611

Monday–Friday, 9am–5pm

www.launchhousing.org.au

Star Health

Community connections team works with people by helping to link into other services and assists with applying for or maintaining housing.

Monday–Friday, 9am–5pm

9525 1300

www.starhealth.org.au/services-2/physical-health/housing-homeless/

Salvation Army Crisis Service

29 Grey Street, St Kilda
1800 627 727

9536 7777

Monday–Friday, 9am–11pm

www.salvationarmy.org.au

Home at Last (55 years +)

247–251 Flinders Lane
Melbourne

1300 765 178

Monday–Friday, 10am–4pm

www.older tenants.org.au/home_at_last

Information, referral and material assistance

The following services can refer you to government, community and relevant not-for-profit agencies.

Community Information and Support Glen Eira

1134 Glenhuntly Road, Glen Huntly
9571 7644

Monday–Friday, 9.30am–4pm

www.cisvic.org.au/getting-help/cis-glen-eira

Salvation Army Bentleigh

87 Robert Street, Bentleigh
9557 2644

Tuesday and Thursday,
9.30am–12.30pm

St Vincents de Paul Society

Welfare Assistance Line
1800 305 330

Monday–Friday, 10am–3pm

Seniors Rights Victoria

1300 368 821

Financial services

Centrelink — Financial Information Service

13 23 00

Provides information to customers and potential customers about Centrelink benefits.

Jewish Care

8517 5999

619 St Kilda Road, Melbourne
Monday–Friday, 9am–5pm

Offers financial counselling and support, as well as interest-free loans.

Money Help

1800 007 007

www.moneyhelp.org.au

A financial counselling service that helps you manage your money and debt.

Emergency contact numbers

For people experiencing homelessness — contact Opening Doors 1800 825 955 for a local response between 9am and 5pm. Calls outside of these hours are diverted to Salvation Army Crisis Services.

For women and children experiencing family violence — contact Safe Steps 1800 015 188.

For emotional support 24 hours a day — contact Lifeline 13 11 14.

1800RESPECT — 1800 737 732 for national sexual assault, domestic family violence counselling services.

Orange Door Bayside — 1800 319 353 for family violence support services

Emergency number — Triple Zero (000) for police, fire and ambulance.

Nurse on call — 1300 606 024 (24 hours) phone advice for medical concern/illness.

Headspace — 1800 650 890 youth mental health service for 12 to 25 year olds.

Switchboard Victoria — 1800 184 527 for telephone and web counselling, information and referral service for the LGBTIQ+ community. Support line open from 3pm to 12 midnight, seven days a week.

Legal services

Victorian Legal Aid

1300 792 387

Peninsula Community Legal Centre — *Tenancy Assistance and Advocay Program*

1800 064 784

Monday to Friday, 9am–5pm