

BENTLEIGH BENTLEIGH EAST BRIGHTON EAST CARNEGIE CAULFIELD ELSTERNWICK GARDENVALE GLEN HUNTLY MCKINNON MURRUMBEENA ORMOND ST KILDA EAST

GLEN EIRA COUNCIL PLAN

ANNUAL ACTION PLAN 2022–2023

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GLEN EIRA INTRODUCTION

The Glen Eira Council Plan 2021–2025

The Council Plan 2021–2025 (the Council Plan) is Council's overarching strategic plan outlining the goals it seeks to achieve over the next four years. It shapes how resources will be allocated and how Council will measure and report on its progress and achievements.

The Council Plan responds directly to the vision established for the community through the Glen Eira 2040 Community Vision and reflects the contributions made by the Glen Eira community throughout the engagement process. It is a Plan for everyone in the Glen Eira community and considers the needs and aspirations of all people who live, work and play here.

There are **five strategic directions** which will guide Council's efforts — they are key focus areas for Council over the next four years.

The Council plan strategic directions are supported by **Tier** One and Tier Two strategies.

> **Tier One** strategies have broad organisational or community impact and contain high level directions that explain a strategic approach Council is taking.

They help explain how Council expects to deliver on the overarching outcomes in the Council Plan and typically have other supporting strategies or plans sitting underneath them.

> **Tier Two** strategies are guided by outcomes or actions identified in a Tier One strategy. They tend to have a narrower, more targeted focus and concentrate on one issue or Council service in more detail or may have a more localised place-based focus

To ensure Council tracks its progress and provides transparent reporting to the community, an Annual Action Plan has been established, which will be monitored and reported quarterly.

The Annual Action Plan 2022–2023

This Action Plan describes the key actions Council will deliver during the 2022–2023 financial year.

Reporting on Council's progress against these actions will be provided to the community quarterly in February, May and August 2023.



STRATEGIC DIRECTION

Well informed and transparent decisions and highly valued services



Access to well designed and maintained open spaces and places

STRATEGIC DIRECTION



A liveable and well planned City



STRATEGIC DIRECTION A green and sustainable community



STRATEGIC DIRECTION A healthy, inclusive and resilient community

Ve build trust through engaging with our ommunity, delivering quality services and naking evidence-based decisions.

WELL INFORMED AND TRANSPARENT DECISIONS AND HIGHLY VALUED SERVICES

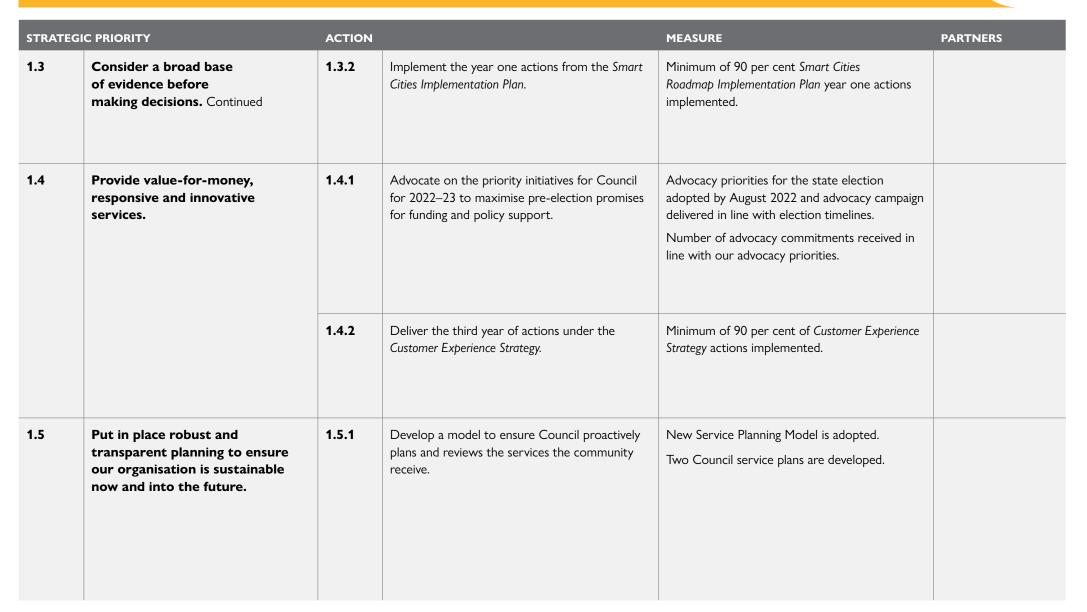
SUPPORTING STRATEGIES TIER 1 COMMUNITY ENGAGEMENT STRATEGY

STRATEGIC PRIORITY		ACTION		MEASURE	PARTNERS
1.1	Ensure our community engagement is accessible and transparent.	1.1.1	Implement the year one actions of the <i>Community Engagement Strategy</i> .	Minimum of 90 per cent <i>Community Engagement</i> <i>Strategy</i> year one actions implemented.	Community Engagement Advisory Committee
		1.1.2	Evaluate our community engagement activities after every engagement and ensure we close the loop.	Greater or equal level of community satisfaction with Council's communication and community engagement. 100 per cent of community engagement activities are reported back to the community within one month of the engagement closing.	
1.2	Proactively communicate with the community about changes that impact them and genuinely listen to their feedback.	1.2.1	Develop a proactive communications plan for key Council activities and initiatives.	Proactive communications plan developed and shared with Councillors.	
		1.2.2	Review Council's approach to communicating with the community.	Greater or equal level of community satisfaction with Council communications. Reduction in complaints relating to Council communication.	
1.3	Consider a broad base of evidence before making decisions.	1.3.1	Enhance data management through developing a <i>Data Governance Strategy</i> and <i>Framework</i> to support Council's approach to collecting and using data.	A Data Governance Strategy and Framework is in place by 30 June 2023.	

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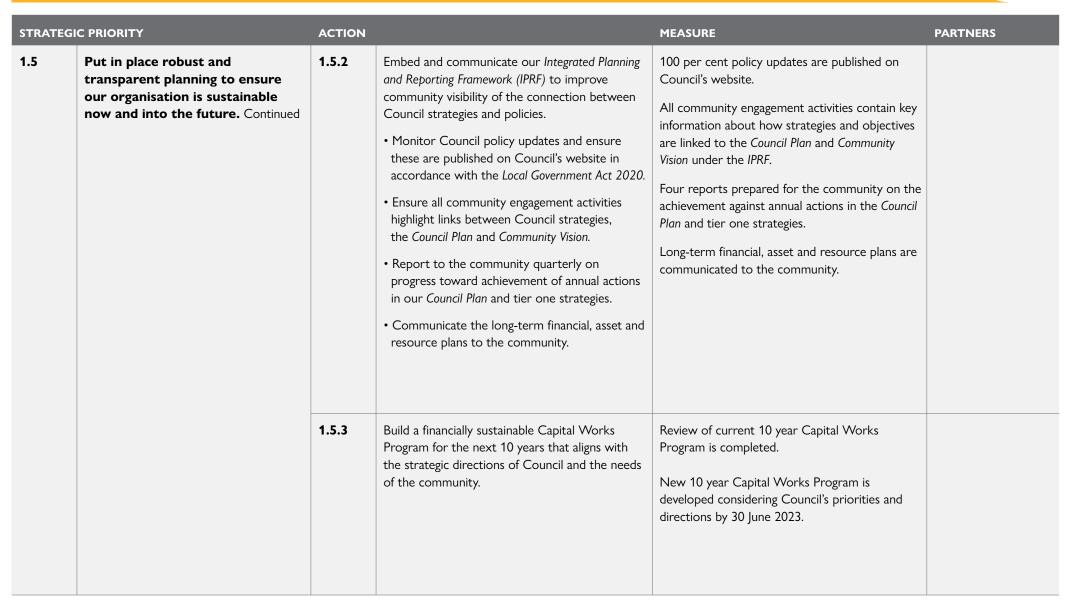
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WELL INFORMED AND TRANSPARENT DECISIONS AND HIGHLY VALUED SERVICES



We build trust through engaging with community, delivering quality services making evidence-based decisions.

WELL INFORMED AND TRANSPARENT DECISIONS AND HIGHLY VALUED SERVICES



Our public open spaces and places support a healthy and connected community and contribute to a more sustainable and vibrant City. ACCESS TO WELL DESIGNED AND MAINTAINED OPEN SPACES AND PLACES



SUPPORTING STRATEGIES

TIER 1 OPEN SPACE STRATEGY REFRESH, URBAN FOREST STRATEGY

TIER 2 <u>GET ACTIVE, ACTIVE RECREATION ACTION PLAN, PLANNING FOR PLAY GUIDELINES</u>, STRUCTURE PLANS, PARK MASTERPLANS, DRAFT PLACE MAKING FRAMEWORK, DRAFT INTEGRATED WATER MANAGEMENT PLAN

STRATEG		ACTION		MEASURE	PARTNERS
2.1	Increase the quantity and quality of public open spaces for our residents.	2.1.1	Actively pursue opportunities to invest in public open space towards our \$26.9 million target over four years.	A minimum of \$5.0 million spent on acquisition of new open space in identified gap areas. Greater or equal level of community satisfaction with Council's existing open space.	Open Space, Sport and Recreation Advisory Committee
2.2	Develop, improve and maintain the amenity of our public places and precincts.	2.2.1	 Deliver our open space commitments within our Capital Works Program including: Detailed design of Selwyn Street, Elsternwick Cultural Precinct. Commence construction of Carnegie Memorial Swim Centre. Complete Porter Road, Bentleigh site investigation, concept design and community consultation. Construction of stairs from the existing central path to the shared perimeter pathway at Duncan Mackinnon Reserve. Complete construction of Eat Street, Bentleigh. 	100 per cent of community engagement on open space commitments undertaken in accordance with our <i>Community Engagement Strategy</i> . Capital Works projects are completed by June 2023 in accordance with agreed budget and timelines.	
		2.2.2	Renew our Asset and <i>related plans</i> to underpin the ongoing maintenance and sustainability of our assets.	Council's Asset Management Framework, which includes the Asset Management Policy, Asset Management Strategy and Asset Management Plans reviewed and refreshed.	

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ACCESS TO WELL DESIGNED AND MAINTAINED OPEN SPACES AND PLACES



STRATE		ACTION		MEASURE	PARTNERS
2.3	Provide improved access to a mix of passive and active spaces that are inclusive, fit for purpose, flexible and adaptable to meet the needs of our diverse community, now and into the future.	2.3.1	 Invest in providing access to spaces that provide a mix of passive and active recreation. Complete Packer Park, Carnegie playground detailed design. Develop concept design and conduct community consultation for an intergenerational precinct at Caulfield Park, Caulfield North. Conduct feasibility study and concept design of Grey Brick pavilion at Caulfield Park, Caulfield North. 	Community engagement on new spaces undertaken in accordance with the <i>Community</i> <i>Engagement Strategy</i> . Projects completed.	State and Federal Governments
		2.3.2	Prepare an annual report in collaboration with Elsternwick, Bentleigh and Carnegie Traders Associations to identify amenity improvement opportunities in the activity centres.	Annual report completed.	Elsternwick, Bentleigh and Carnegie Traders Associations
2.4	Seek innovative approaches to increasing access to open space through partnerships and multipurpose design and find ways to unlock access to open space owned by others.	2.4.1	 Increase advocacy partnerships and agreements with other organisations for access to open space by Glen Eira residents. Progress advocacy on the Level Crossing Rail Program (LXRP) open space provision. Progress advocacy on Caulfield Racecourse Reserve, Caulfield North. 	Consultation on pop-up park opportunities is conducted in Camden Ward gap areas. Open Space partnership advocacy map developed. Community engagement completed on the future use of former Rosstown Aged Care site. Council continues to support the advocacy efforts of the <i>Caulfield Racecourse Reserve Trust –</i> <i>Land Management Plan.</i> Officers engage regularly with the Trust and provide six monthly updates to Council.	Level Crossing Removal Authority Caulfield Racecourse Reserve Trust

Our planning aims to balance population growth with enhancing the unique character and heritage of our City.

A LIVEABLE AND WELL PLANNED CITY



SUPPORTING STRATEGIES

TIER 1 CITY PLAN, DRAFT HOUSING STRATEGY, INTEGRATED TRANSPORT STRATEGY

TIER 2 STRUCTURE PLANS, DRAFT PLACEMAKING FRAMEWORK, BUILT FORM FRAMEWORKS, <u>SOCIAL AND AFFORDABLE HOUSING STRATEGY</u>, <u>ROOMING HOUSE STRATEGY</u>, DRAFT INTEGRATED WATER MANAGEMENT PLAN

STRATEG	STRATEGIC PRIORITY			MEASURE	PARTNERS
3.1	Actively progress our planning priorities to manage growth and maintain the character and heritage of our City.	3.1.1	Progress our structure planning program.	Draft structure plans for Bentleigh and Elsternwick prepared and reported to Council for community engagement. Final <i>Caulfield Structure Plan</i> reported to Council for adoption. <i>Carnegie Structure Plan</i> reported to Council for adoption and referred to Independent Planning Panel by 30 June 2023.	
		3.1.2	Protect Glen Eira's heritage.	Two new heritage reviews for Carnegie and McKinnon are reported to Council for adoption.	
		3.1.3	Increase promotion and understanding of the status of heritage protection in Glen Eira.	Annual Heritage Report is presented to Council.	
3.2	Plan for diverse housing options to meet community needs now and into the future.	o meet community needs now	Plan for Glen Eira's future diverse housing needs whilst seeking improved neighbourhood character and sustainability outcomes.	Following community feedback, the <i>Housing</i> <i>Strategy</i> is finalised and reported to Council for adoption.	
		3.2.2	Plan, provide, advocate and partner for improved social and affordable housing outcomes by implementing the Social and Affordable Housing Strategy 2019–2023.	Minimum of 90 per cent of the year four Social and Affordable Housing Strategy Action Plan implemented.	

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A LIVEABLE AND WELL PLANNED CITY



STRATEC		ACTION		MEASURE	PARTNERS
3.2	Plan for diverse housing options to meet community needs now and into the future. Continued	3.2.3	Complete a review of our existing approach to increasing social and affordable housing.	A future advocacy approach and agreed priorities are developed.	
3.3	3.3 Advocate for a transport network that provides safe, accessible and sustainable transport options for our community.	3.3.1	Continue our advocacy for integrated transport and connectivity to support the 50:50 mode share shift.	Endorsed State election advocacy campaign includes Integrated Transport Strategy priorities Council's voice is represented in regional advocacy collaborations on transport and cycling infrastructure.	Strategic Transport Advisory Committee
		3.3.2	 Improve cycling infrastructure and connectivity including: Complete the design requirements for the entire length of the Rosstown Rail Trail and commence delivery of stage one. Complete the East Caulfield Reserve cycling connection between Djerring Trail and Caulfield activity centre. Complete the design feasibility assessment for Inkerman Road Safe Cycling Corridor 	A safe cycling corridor design for Inkerman Road reported to Council for adoption and upon endorsement community engagement is commenced. Minimum of 90 per cent of the year one <i>Cycling</i> <i>Program</i> actions implemented.	
		3.3.3	Improve local street parking at the neighbourhood level.	A Neighbourhood Parking Implementation Plan in Elsternwick is developed.	
3.4	Support and facilitate local job creation by enhancing our activity centres to be thriving and vibrant hubs.	3.4.1	Identify projects and programs that improve the appeal and function of our activity centres.	<i>Placemaking Framework</i> reported to Council for adoption.	

Our actions and priorities aim to protect our community from the worst impacts of climate change.





SUPPORTING STRATEGIES

TIER 1 OUR CLIMATE EMERGENCY RESPONSE STRATEGY, INTEGRATED TRANSPORT STRATEGY

TIER 2 DRAFT INTEGRATED WATER MANAGEMENT PLAN, DRAFT BIODIVERSITY PLAN, DRAFT CIRCULAR ECONOMY PLAN

STRATEG	STRATEGIC PRIORITY			MEASURE	PARTNERS
4.1	We will embed climate change action in everything that we do to support the transition towards zero net emissions from Council by 2025.	4.1.1	Implement actions contained within <i>Our Climate</i> <i>Emergency Response Strategy</i> .	Minimum of 90 per cent of 2022/2023 actions implemented from <i>Our Climate Emergency</i> <i>Response Strategy</i> .	Sustainability Advisory Committee
		4.1.2	Develop strategies to continue Council's focus on net zero Council emissions by 2025.	Getting off Gas and Electric Vehicle (EV) fleet Transition Plans completed.	
4.2	We will create opportunities for our community to act on climate change to progress towards zero net emissions by 2030.	4.2.1	Implement actions contained within <i>Circular</i> <i>Economy Plan</i> .	Minimum of 90 per cent of 2022/2023 actions implemented from the <i>Circular Economy Plan</i> .	Recycling Victoria Sustainability Victoria
		4.2.2	Provide 3 Electric Vehicle (EV) charging stations in key locations including Bentleigh, Murrumbeena and Carnegie.	Council advocates for funding to increase the availability of EV charging stations in the state government election campaign.	

Our actions and priorities aim to protect our community from the worst impacts of climate change.





STRATEG		ACTION		MEASURE	PARTNERS
4.3	We will increase our tree canopy and expand private and public greening initiatives.	4.3.1	Deliver community projects that expand and support plantings on private land in identified hot spots and areas with limited natural landscape to support community to take adaptation and mitigation action.	Three initiatives to support plantings on private land implemented. Procedure for Council to increase the protection of private canopy trees across the city identified and implemented. 300 new canopy trees planted in identified locations in parks and reserves. 200 new canopy trees planted in identified locations in streetscapes and car parks. 2,000 metres ² of new biodiversity (understorey) planting sites in parks & reserves prepared/	
				established. 500 new or replaced street trees.	
4.4	We will work with our community to understand the human impacts of climate change and the adaptation strategies that may be required to minimise the social, health and economic impacts.4.4.1Develop partnerships with Community Service organisations to support vulnerable people in our community to improve resilience to the impacts of climate change.Two climate change community organisations to support vulnerable people in our community to improve resilience to the impacts of climate change.Flood and heatwa and distributed to and distributed to and distributed to and distributed to strategies to improve their safety during extremeFlood and heatwa and to vulnerable	4.4.1	organisations to support vulnerable people in our community to improve resilience to the impacts	Two climate change workshops held with community organisations to create partnerships with a focus on supporting vulnerable people.	Glen Eira Climate Action Network Jewish Climate Network Local community service organisations
		Flood and heatwave information kits developed and distributed to community organisations and to vulnerable recipients of Council services, including older persons and people with a disability.	Local community service organisations		

Our actions and priorities aim to protect our community from the worst impacts of climate change.





STRATEGIC	C PRIORITY	ACTION		MEASURE	PARTNERS
4.4	We will work with our community to understand the human impacts of climate change and the adaptation strategies that may be required to minimise the social, health and economic impacts. Continued	4.4.3	Use storytelling to enhance community connection thereby increasing cultural awareness. The purpose is to promote understanding and appreciation of our environment and its finite resources. • Council partners with Traditional Owners to incorporate cultural knowledge and storytelling to communicate cultural values and understanding of the limitations of finite resources.	Ten community engagement activities which utilise story telling conducted. Partnerships with traditional owners enables cultural knowledge and storytelling.	Local Traditional Owners

We support our residents to be healthy, strong and resilient and will embrace and celebrate our diverse community.

A HEALTHY, INCLUSIVE AND RESILIENT COMMUNITY



SUPPORTING STRATEGIES

TIER 1 COMMUNITY WELLBEING PLAN, COMMUNITY ENGAGEMENT STRATEGY

TIER 2 <u>GET ACTIVE</u>, BUILT FORM FRAMEWORKS, <u>SOCIAL AND AFFORDABLE HOUSING STRATEGY</u>, <u>COMMUNITY SAFETY PLAN</u>, <u>RECONCILIATION ACTION PLAN</u>, <u>GENDER EQUALITY ACTION PLAN</u>

STRATE	GIC PRIORITY	ACTION		MEASURE	PARTNERS
5.1	We will support improved health, wellbeing and resilience of all individuals, families and groups within our community.	5.1.1	Implement annual actions in our Community Wellbeing Plan 2021–2025 to improve the health, resilience and inclusiveness of our community.	Minimum of 90 per cent of year two actions in the <i>Community Wellbeing Plan</i> implemented.	
		5.1.2	Implement annual actions in the <i>Community Safety</i> <i>Plan 2022–2025</i> to improve perception of safety and increase participation in community life.	Minimum of 90 per cent of year one actions in the <i>Community Safety Plan</i> implemented.	Community Safety Committee
		5.1.3	Work with government and community partners to support COVID-19 response, recovery and living with the pandemic across the community. Maintain a network of community agencies to ensure information, support and assistance is provided to the community to respond to COVID-19.	 100 per cent requests for emergency relief responded to within 48 hours. 100 per cent health messages issued by the Chief Health Officer and Department of Health promoted to the community within 24 hours. Quarterly meetings and monthly updates provided to network of community agencies. 	Public Health and Emergency Services partners
		5.1.4	Support parents and carers through 100 Maternal and Child Health Services education and support sessions to build and develop skills and confidence to enhance the health, wellbeing and development of children This includes sleep and settling, infant nutrition, breastfeeding, new parent groups and playgroups.	100 per cent of education and support sessions delivered.	

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A HEALTHY, INCLUSIVE AND RESILIENT COMMUNITY



STRATEO		ACTION	_	MEASURE	PARTNERS
5.2	We will embrace diversity and value all people, promoting a society that welcomes and includes everyone.	5.2.1	Implement annual actions in our <i>Gender Equality</i> <i>Action Plan 2022–2025</i> to demonstrate strong leadership in the promotion of gender equality and prevention of family violence against women.	Minimum of 90 per cent of year one actions in the <i>Gender Equality Action Plan</i> implemented.	
		5.2.2	Implement annual actions in our <i>Reconciliation</i> Action Plan 2022–2024 Innovate to support reconciliation and a unified, respectful and thriving community that embraces our First Nations' Peoples.	Minimum of 90 per cent of year one actions in the <i>Reconciliation Action Plan</i> implemented.	Reconciliation Action Plan Working Group
		5.2.3	Implement traffic safety improvements included within the 2022–2023 budget.	100 per cent planned traffic safety improvements implemented.	
			• Whitmuir Road, at Elster Creek Trail, Bentleigh.		
			 Neerim Road at Boyd Park (eastern end), Murrumbeena. 		
			 Kooyong Road, between Sycamore Street and Carlingford Street, Caulfield South. 		
			 Neerim Road, just west of Hobart Road, Murrumbeena. 		
			• Caulfield Oval #1, Caulfield, Koornang Park Oval, Carnegie and Victory Park, Bentleigh.		
		5.2.4	Work with multicultural community leaders to build social cohesion and respect across our diverse community.	A plan of priority actions is endorsed by the Multicultural Advisory Committee and Council.	Multicultural Advisory Committee

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A HEALTHY, INCLUSIVE AND RESILIENT COMMUNITY



STRATE	STRATEGIC PRIORITY			MEASURE	PARTNERS
5.3	We will support accessible pathways into services, activities and facilities for people of all ages and abilities, particularly those most in need.	5.3.1	Minimum of 250 sessions offered to young people through one-on-one appointments with youth development officers, youth workshops and support programs to provide social, emotional and financial support.	100 per cent youth targeted actions in the <i>Community Wellbeing Plan</i> completed.	
		5.3.2	Assess the future of our aged care services to respond to the Commonwealth Aged Care reforms and community feedback on the future of Council aged care services.	Aged Care and Independent Living Service Plan endorsed by Council.	
5.4	We will deliver services, events and programs that recognise and celebrate our broad interests and differences and promote participation for all.	5.4.1	Develop a schedule of community programs and events in parks, activity centres, major precincts and Council facilities to promote community inclusion, celebrate diversity and encourage cultural expression.	100 per cent planned activities and events delivered.	
		5.4.2	Open the new integrated Bentleigh Library and Youth Hub with a diversity of programs to provide welcoming and accessible library services for all with a particular focus on young people.	10,000 new library books and materialspurchased, including a new targeted collection of young adult non-fiction.18 free community programs delivered monthly.	
		5.4.3	Provide opportunities for young people at the new Bentleigh Library and Youth Hub to access resources that support storytelling and focus on amplifying their achievements and exploring the lived experience of young people.	A new program established where young people can explore, practice, capture and share storytelling through the new digital editing suite. At least ten sessions run at the Bentleigh Library and Youth Hub for young people.	



GLEN EIRA

Glen Eira City Council

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Glen Eira arts, gallery and events: www.facebook.com/gleneiraarts www.instagram.com/gleneiraarts

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